

User Manual



3KVA/5KVA 24V INVERTER / CHARGER

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ABOUT THIS MANUAL

Purpose

This manual describes the assembly, installation, operation and troubleshooting of this unit. Please read this manual carefully before installations and operations. Keep this manual for future reference.

Scope

This manual provides safety and installation guidelines as well as information on tools and wiring.

SAFETY INSTRUCTIONS



WARNING: This chapter contains important safety and operating instructions. Read and keep this manual for future reference.

1. Before using the unit, read all instructions and cautionary markings on the unit, the batteries and all appropriate sections of this manual.
2. **CAUTION** --To reduce risk of injury, charge only deep-cycle lead acid type rechargeable batteries. Other types of batteries may burst, causing personal injury and damage.
3. Do not disassemble the unit. Take it to a qualified service center when service or repair is required. Incorrect re-assembly may result in a risk of electric shock or fire.
4. To reduce risk of electric shock, disconnect all wirings before attempting any maintenance or cleaning. Turning off the unit will not reduce this risk.
5. **CAUTION** – Only qualified personnel can install this device with battery.
6. **NEVER** charge a frozen battery.
7. For optimum operation of this inverter/charger, please follow required spec to select appropriate cable size. It's very important to correctly operate this inverter/charger.
8. Be very cautious when working with metal tools on or around batteries. A potential risk exists to drop a tool to spark or short circuit batteries or other electrical parts and could cause an explosion.
9. Please strictly follow installation procedure when you want to disconnect AC or DC terminals. Please refer to INSTALLATION section of this manual for the details.
10. Fuses are provided as over-current protection for the battery supply.
11. GROUNDING INSTRUCTIONS -This inverter/charger should be connected to a permanent grounded wiring system. Be sure to comply with local requirements and regulation to install this inverter.
12. NEVER cause AC output and DC input short circuited. Do NOT connect to the mains when DC input short circuits.
13. **Warning!!** Only qualified service persons are able to service this device. If errors still persist after following troubleshooting table, please send this inverter/charger back to local dealer or service center for maintenance.

INTRODUCTION

This is a multi-function inverter/charger, combining functions of inverter, MPPT solar charger and battery charger to offer uninterruptible power support with portable size. Its comprehensive LCD display offers user-configurable and easy-accessible button operation such as battery charging current, AC/solar charger priority, and acceptable input voltage based on different applications.

Features

- Pure sine wave inverter
- Built-in MPPT solar charge controller
- Configurable input voltage range for home appliances and personal computers via LCD setting
- Configurable battery charging current based on applications via LCD setting
- Configurable AC/Solar Charger priority via LCD setting
- Compatible to mains voltage or generator power
- Auto restart while AC is recovering
- Overload/ Over temperature/ short circuit protection
- Smart battery charger design for optimized battery performance
- Cold start function

Basic System Architecture

The following illustration shows basic application for this inverter/charger. It also includes following devices to have a complete running system:

- Generator or Utility.
- PV modules

Consult with your system integrator for other possible system architectures depending on your requirements.

This inverter can power all kinds of appliances in home or office environment, including motor-type appliances such as tube light, fan, refrigerator and air conditioner.

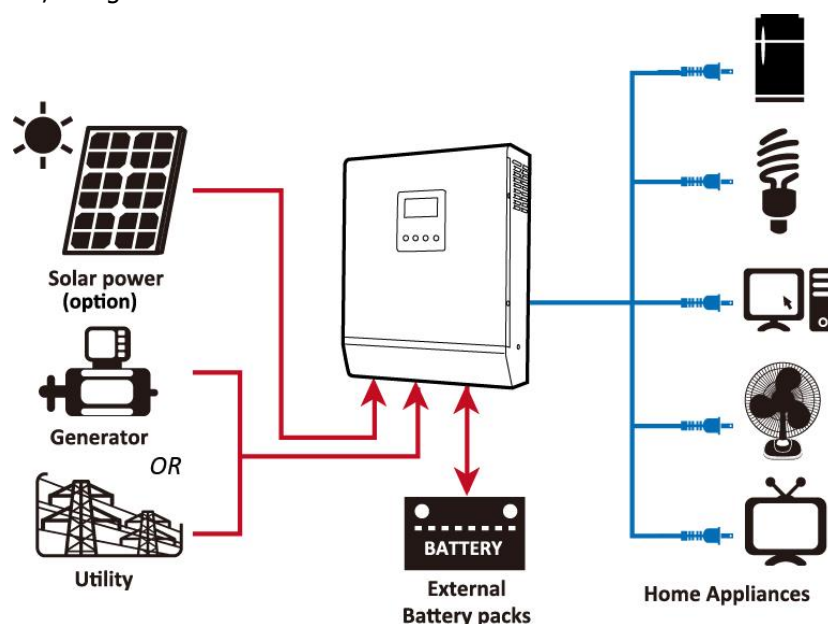
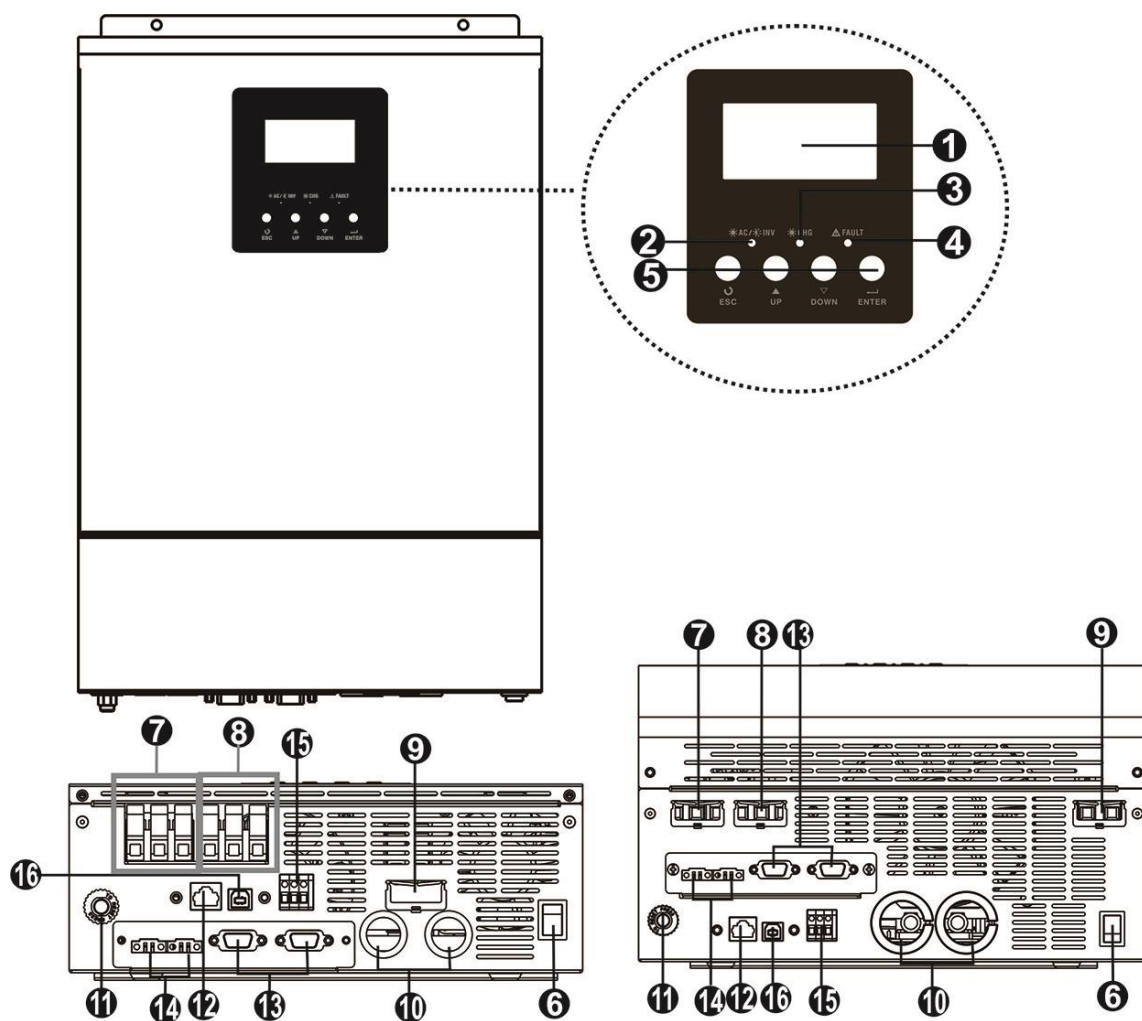


Figure 1 Hybrid Power System

Product Overview



1. LCD display
2. Status indicator
3. Charging indicator
4. Fault indicator
5. Function buttons
6. Power on/off switch
7. AC input
8. AC output
9. PV input
10. Battery input
11. Circuit breaker
12. RS232 communication port
13. Parallel communication cable (only for parallel model)
14. Current sharing cable (only for parallel model)
15. Dry contact
16. USB communication port

NOTE: For parallel model installation and operation, please check separate parallel installation guide for the details.

INSTALLATION

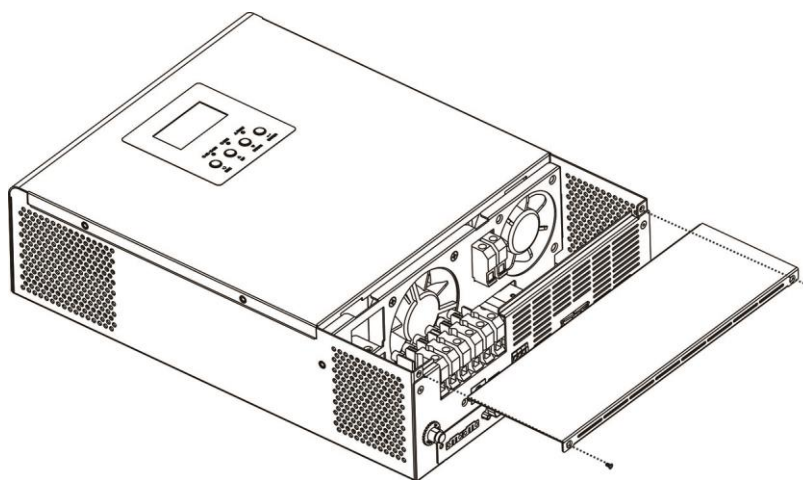
Unpacking and Inspection

Before installation, please inspect the unit. Be sure that nothing inside the package is damaged. You should have received the following items inside of package:

- The unit x 1
- User manual x 1
- Communication cable x 1
- Software CD x 1

Preparation

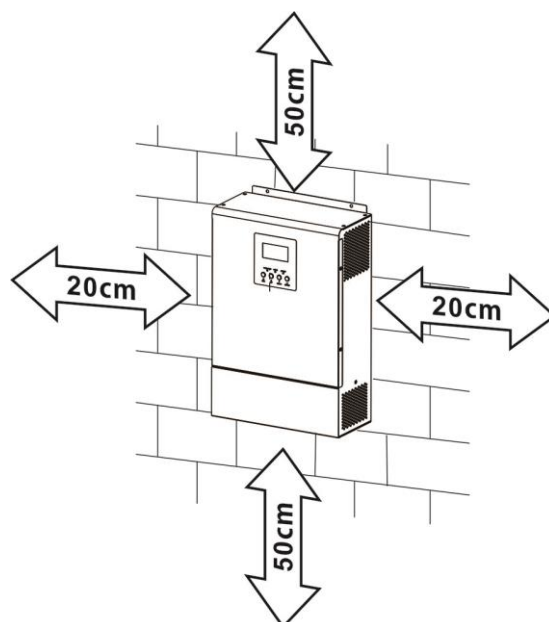
Before connecting all wirings, please take off bottom cover by removing two screws as shown below.



Mounting the Unit

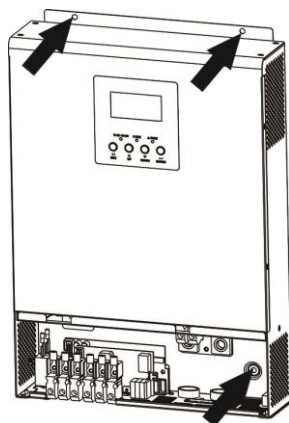
Consider the following points before selecting where to install:

- Do not mount the inverter on flammable construction materials.
- Mount on a solid surface
- Install this inverter at eye level in order to allow the LCD display to be read at all times.
- The ambient temperature should be between 0°C and 55°C to ensure optimal operation.
- The recommended installation position is to be adhered to the wall vertically.
- Be sure to keep other objects and surfaces as shown in the right diagram to guarantee sufficient heat dissipation and to have enough space for removing wires.



SUITABLE FOR MOUNTING ON CONCRETE OR OTHER NON-COMBUSTIBLE SURFACE ONLY.

Install the unit by screwing three screws. It's recommended to use M4 or M5 screws.



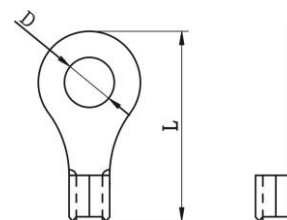
Battery Connection

CAUTION: For safety operation and regulation compliance, it's requested to install a separate DC over-current protector or disconnect device between battery and inverter. It may not be requested to have a disconnect device in some applications, however, it's still requested to have over-current protection installed. Please refer to typical amperage in below table as required fuse or breaker size.

WARNING! All wiring must be performed by a qualified personnel.

WARNING! It's very important for system safety and efficient operation to use appropriate cable for battery connection. To reduce risk of injury, please use the proper recommended cable and terminal size as below.

Ring terminal:

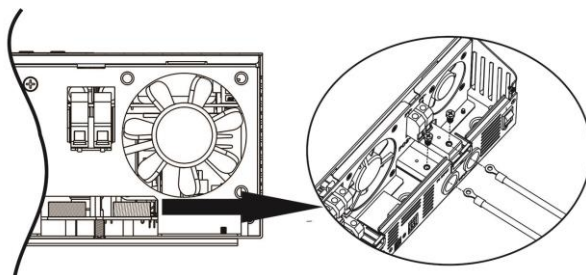


Recommended battery cable and terminal size:

Model	Typical Amperage	Battery Capacity	Wire Size	Ring Terminal			Torque Value
				Cable mm ²	Dimensions		
					D (mm)	L (mm)	
3KVA	100A	100AH	1*4AWG	22	6.4	33.2	2~ 3 Nm
		200AH	2*8AWG	14	6.4	29.2	
5KVA	200A	200AH	1*1/0AWG	60	8.4	49.7	8~ 10 Nm
			2*4AWG	44	8.4	49.7	

Please follow below steps to implement battery connection:

1. Assemble battery ring terminal based on recommended battery cable and terminal size.
2. Connect all battery packs as units requires. It's suggested to connect at least 100Ah capacity battery for 3KVA model and at least 200Ah capacity battery for 5KVA model.
3. Insert the ring terminal of battery cable flatly into battery connector of inverter and make sure the bolts are tightened with torque of 2-3 Nm. Make sure polarity at both the battery and the inverter/charge is correctly connected and ring terminals are tightly screwed to the battery terminals.



**WARNING: Shock Hazard**

Installation must be performed with care due to high battery voltage in series.



CAUTION!! Do not place anything between the flat part of the inverter terminal and the ring terminal. Otherwise, overheating may occur.

CAUTION!! Do not apply anti-oxidant substance on the terminals before terminals are connected tightly.

CAUTION!! Before making the final DC connection or closing DC breaker/disconnector, be sure positive (+) must be connected to positive (+) and negative (-) must be connected to negative (-).

AC Input/Output Connection

CAUTION!! Before connecting to AC input power source, please install a **separate** AC breaker between inverter and AC input power source. This will ensure the inverter can be securely disconnected during maintenance and fully protected from over current of AC input. The recommended spec of AC breaker is 30A for 3KVA, 50A for 5KVA.

CAUTION!! There are two terminal blocks with "IN" and "OUT" markings. Please do NOT mis-connect input and output connectors.

WARNING! All wiring must be performed by a qualified personnel.

WARNING! It's very important for system safety and efficient operation to use appropriate cable for AC input connection. To reduce risk of injury, please use the proper recommended cable size as below.

Suggested cable requirement for AC wires

Model	Gauge	Torque Value
3KVA	12 AWG	1.2~ 1.6 Nm
5KVA	8 AWG	1.4~ 1.6Nm

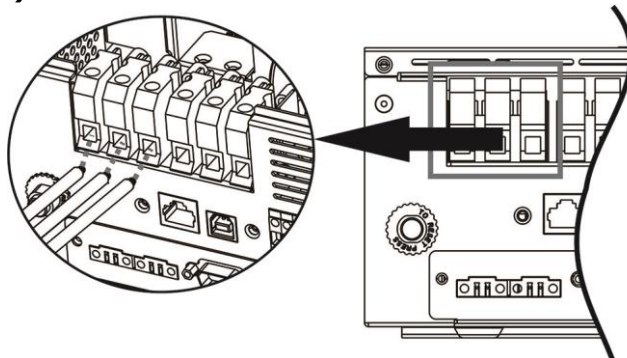
Please follow below steps to implement AC input/output connection:

1. Before making AC input/output connection, be sure to open DC protector or disconnector first.
2. Remove insulation sleeve 10mm for six conductors. And shorten phase L and neutral conductor N 3 mm.
3. Insert AC input wires according to polarities indicated on terminal block and tighten the terminal screws. Be sure to connect PE protective conductor (⊕) first.

⊕ → **Ground (yellow-green)**

L → **LINE (brown or black)**

N → **Neutral (blue)**

**WARNING:**

Be sure that AC power source is disconnected before attempting to hardwire it to the unit.

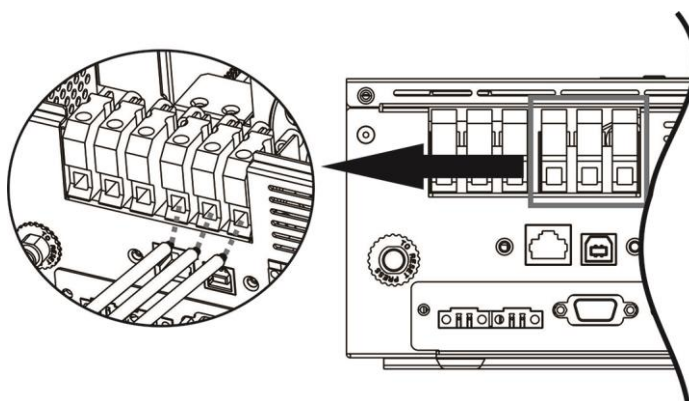
4. Then, insert AC output wires according to polarities indicated on terminal block and tighten terminal screws.

Be sure to connect PE protective conductor (⊕) first.

⊕→**Ground (yellow-green)**

L→**LINE (brown or black)**

N→**Neutral (blue)**



5. Make sure the wires are securely connected.

CAUTION: Important

Be sure to connect AC wires with correct polarity. If L and N wires are connected reversely, it may cause utility short-circuited when these inverters are worked in parallel operation.

CAUTION: Appliances such as air conditioner are required at least 2~3 minutes to restart because it's required to have enough time to balance refrigerant gas inside of circuits. If a power shortage occurs and recovers in a short time, it will cause damage to your connected appliances. To prevent this kind of damage, please check manufacturer of air conditioner if it's equipped with time-delay function before installation. Otherwise, this inverter/charger will trig overload fault and cut off output to protect your appliance but sometimes it still causes internal damage to the air conditioner.

PV Connection

CAUTION: Before connecting to PV modules, please install **separately** a DC circuit breaker between inverter and PV modules.

WARNING! All wiring must be performed by a qualified personnel.

WARNING! It's very important for system safety and efficient operation to use appropriate cable for PV module connection. To reduce risk of injury, please use the proper recommended cable size as below.

Model	Typical Amperage	Cable Size	Torque
3KVA with MPPT	40A	10 AWG	1.2~1.6 Nm
3KVA with PWM	50A	8 AWG	1.3~1.6 Nm
5KVA with MPPT	80A	6 AWG	1.4~1.6 Nm
5KVA with PWM	50A	8 AWG	1.3~1.6 Nm

PV Module Selection:

When selecting proper PV modules, please be sure to consider below parameters:

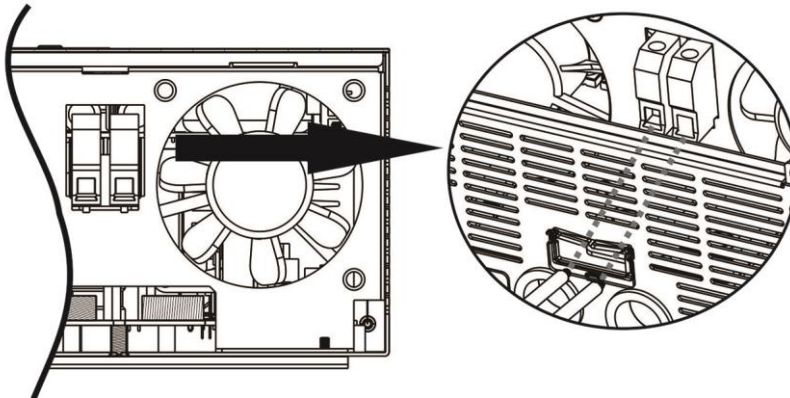
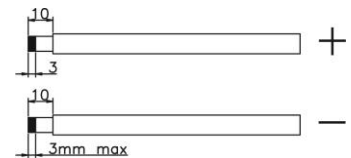
1. Open circuit Voltage (Voc) of PV modules not exceeds max. PV array open circuit voltage of inverter.
2. Open circuit Voltage (Voc) of PV modules should be higher than min. battery voltage.

Solar Charging Mode (MPPT type)		
INVERTER MODEL	3KVA	5KVA
Max. PV Array Open Circuit Voltage	100Vdc	145Vdc
PV Array MPPT Voltage Range	30~80Vdc	30~115Vdc

Solar Charging Mode (PWM type)		
INVERTER MODEL	3KVA	5KVA
Max. PV Array Open Circuit Voltage	75Vdc	
Operation Voltage Range	30~40Vdc	

Please follow below steps to implement PV module connection:

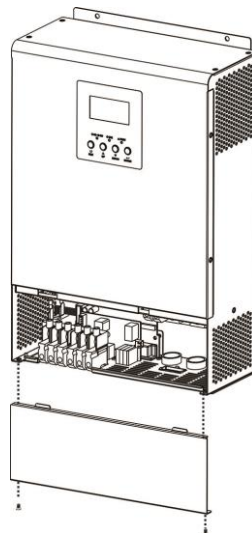
1. Remove insulation sleeve 10 mm for positive and negative conductors.
2. Check correct polarity of connection cable from PV modules and PV input connectors. Then, connect positive pole (+) of connection cable to positive pole (+) of PV input connector. Connect negative pole (-) of connection cable to negative pole (-) of PV input connector.



3. Make sure the wires are securely connected.

Final Assembly

After connecting all wirings, please put bottom cover back by screwing two screws as shown below.




Communication Connection

Please use supplied communication cable to connect to inverter and PC. Insert bundled CD into a computer and follow on-screen instruction to install the monitoring software. For the detailed software operation, please check user manual of software inside of CD.

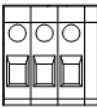
Dry Contact Signal

There is one dry contact (3A/250VAC) available on the rear panel. When program 38 is set as "disable", it could be used to deliver signal to external device when battery voltage reaches warning level. When program 38 is set as "enable" and the unit is working in battery mode, it could be used to trigger the grounding box to connect neutral and grounding of AC output together.

When program 38 is set as "disable" (default setting):

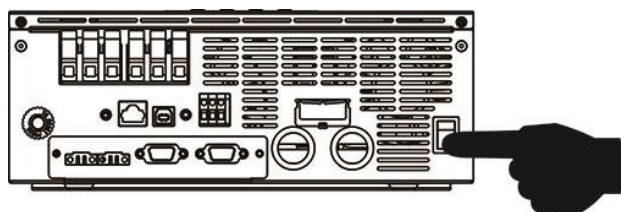
Unit Status	Condition			 Dry contact port:	
				NC & C	NO & C
Power Off	Unit is off and no output is powered.			Close	Open
Power On	Output is powered from Utility.			Close	Open
	Output is powered from Battery or Solar.	Program 01 set as Utility	Battery voltage < Low DC warning voltage	Open	Close
			Battery voltage > Setting value in Program 13 or battery charging reaches floating stage	Close	Open
		Program 01 is set as SBU or Solar first	Battery voltage < Setting value in Program 12	Open	Close
			Battery voltage > Setting value in Program 13 or battery charging reaches floating stage	Close	Open

When program 38 is set as "enable":

Unit Status	Condition			 Dry contact port:	
				NC & C	NO & C
Power Off	Unit is off.			Close	Open
Power On	Output is powered from Battery or Solar			Open	Close

OPERATION

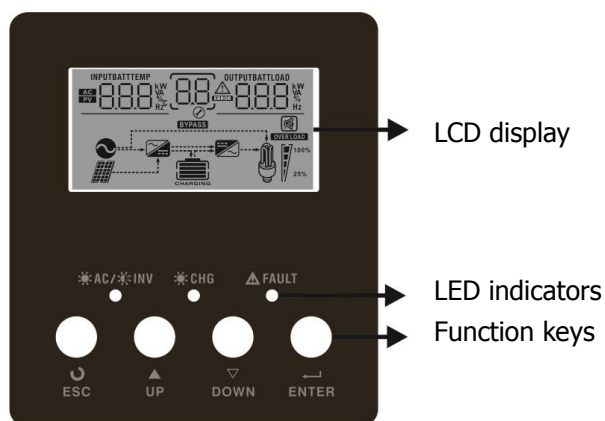
Power ON/OFF



Once the unit has been properly installed and the batteries are connected well, simply press On/Off switch (located on the button of the case) to turn on the unit.

Operation and Display Panel

The operation and display panel, shown in below chart, is on the front panel of the inverter. It includes three indicators, four function keys and a LCD display, indicating the operating status and input/output power information.



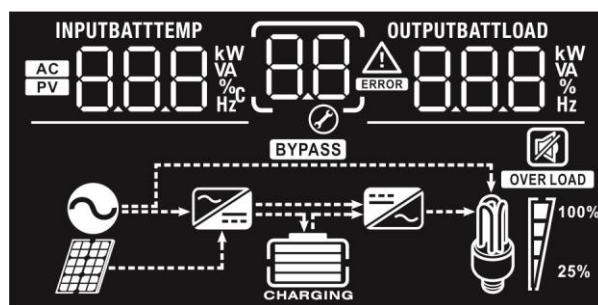
LED Indicator











LED Indicator			Messages
AC / INV	Green	Solid On	Output is powered by utility in Line mode.
		Flashing	Output is powered by battery or PV in battery mode.
CHG	Green	Solid On	Battery is fully charged.
		Flashing	Battery is charging.
FAULT	Red	Solid On	Fault occurs in the inverter.
		Flashing	Warning condition occurs in the inverter.

Function Keys













Function Key	Description
ESC	To exit setting mode
UP	To go to previous selection
DOWN	To go to next selection
ENTER	To confirm the selection in setting mode or enter setting mode

LCD Display Icons


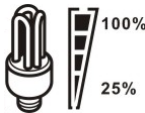






Icon	Function description	
Input Source Information		
	Indicates the AC input.	
	Indicates the PV input	
	Indicate input voltage, input frequency, PV voltage, battery voltage and charger current.	
Configuration Program and Fault Information		
	Indicates the setting programs.	
	Indicates the warning and fault codes. Warning:  flashing with warning code.	
	Fault:  lighting with fault code	
Output Information		
	Indicate output voltage, output frequency, load percent, load in VA, load in Watt and discharging current.	
Battery Information		
	Indicates battery level by 0-24%, 25-49%, 50-74% and 75-100% in battery mode and charging status in line mode.	
In AC mode, it will present battery charging status.		
Status	Battery voltage	LCD Display
Constant Current mode / Constant Voltage mode	<2V/cell	4 bars will flash in turns.
	2 ~ 2.083V/cell	Bottom bar will be on and the other three bars will flash in turns.
	2.083 ~ 2.167V/cell	Bottom two bars will be on and the other two bars will flash in turns.
	> 2.167 V/cell	Bottom three bars will be on and the top bar will flash.
Floating mode. Batteries are fully charged.		4 bars will be on.






In battery mode, it will present battery capacity.

Load Percentage	Battery Voltage	LCD Display
Load > 50%	< 1.717V/cell	
	1.717V/cell ~ 1.8V/cell	
	1.8 ~ 1.883V/cell	
	> 1.883 V/cell	
50% > Load > 20%	< 1.817V/cell	
	1.817V/cell ~ 1.9V/cell	
	1.9 ~ 1.983V/cell	
	> 1.983	
Load < 20%	< 1.867V/cell	
	1.867V/cell ~ 1.95V/cell	
	1.95 ~ 2.033V/cell	
	> 2.033	

Load Information

	Indicates overload.			
	Indicates the load level by 0-24%, 25-49%, 50-74% and 75-100%.			
	0%~24%	25%~49%	50%~74%	75%~100%
				

Mode Operation Information

	Indicates unit connects to the mains.
	Indicates unit connects to the PV panel.
	Indicates load is supplied by utility power.
	Indicates the utility charger circuit is working.
	Indicates the DC/AC inverter circuit is working.

Mute Operation

	Indicates unit alarm is disabled.
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LCD Setting

After pressing and holding ENTER button for 3 seconds, the unit will enter setting mode. Press "UP" or "DOWN" button to select setting programs. And then, press "ENTER" button to confirm the selection or ESC button to exit.

Setting Programs:










Program	Description	Selectable option	
00	Exit setting mode	Escape 	
01	Output source priority: To configure load power source priority	Solar first 	Solar energy provides power to the loads as first priority. If solar energy is not sufficient to power all connected loads, battery energy will supply power the loads at the same time. Utility provides power to the loads only when any one condition happens: - Solar energy is not available - Battery voltage drops to either low-level warning voltage or the setting point in program 12.
		Utility first (default) 	Utility will provide power to the loads as first priority. Solar and battery energy will provide power to the loads only when utility power is not available.
		SBU priority 	Solar energy provides power to the loads as first priority. If solar energy is not sufficient to power all connected loads, battery energy will supply power to the loads at the same time. Utility provides power to the loads only when battery voltage drops to either low-level warning voltage or the setting point in program 12.


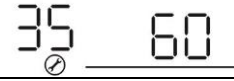




02	Maximum charging current: To configure total charging current for solar and utility chargers. (Max. charging current = utility charging current + solar charging current)	Available options in 3KVA model:	
		10A 02 10 ^A	20A 02 20 ^A
		30A 02 30 ^A	40A 02 40 ^A
		50A 02 50 ^A	60A (default) 02 60 ^A
		70A 02 70 ^A	80A 02 80 ^A
		90A 02 90 ^A	100A 02 100 ^A
		Available options in 5KVA model:	
		10A 02 10 ^A	20A 02 20 ^A
		30A 02 30 ^A	40A 02 40 ^A
		50A 02 50 ^A	60A (default) 02 60 ^A
		70A 02 70 ^A	80A 02 80 ^A
		90A 02 90 ^A	100A 02 100 ^A
		110A 02 110 ^A	120A (Only for 5KVA with MPPT) 02 120 ^A
		130A (Only for 5KVA with MPPT) 02 130 ^A	140A (Only for 5KVA with MPPT) 02 140 ^A
03	AC input voltage range	Appliances (default) 03 APL	If selected, acceptable AC input voltage range will be within 90-280VAC.
		UPS 03 UPS	If selected, acceptable AC input voltage range will be within 170-280VAC.

04	Power saving mode enable/disable	Saving mode disable (default) 04 5dS	If disabled, no matter connected load is low or high, the on/off status of inverter output will not be effected.
		Saving mode enable 04 5eN	If enabled, the output of inverter will be off when connected load is pretty low or not detected.
05	Battery type	AGM (default) 05 AGn	Flooded 05 FLd
		User-Defined 05 USE	If "User-Defined" is selected, battery charge voltage and low DC cut-off voltage can be set up in program 26, 27 and 29.
06	Auto restart when overload occurs	Restart disable (default) 06 Lfd	Restart enable 06 LfE
07	Auto restart when over temperature occurs	Restart disable (default) 07 tfd	Restart enable 07 tFE
08	Output voltage	220V 08 220 ^v	230V (default) 08 230 ^v
		240V 08 240 ^v	
09	Output frequency	50Hz (default) 09 50 _{Hz}	60Hz 09 60 _{Hz}
11	Maximum utility charging current	2A 11 2A	10A 11 10A
		20A 11 20A	30A (default) 11 30A
		40A 11 40A	50A 11 50A
		60A 11 60A	

12	Setting voltage point back to utility source when selecting "SBU priority" or "Solar first" in program 01.	22.0V 12 ^{BATT} 22.0 _v	22.5V 12 ^{BATT} 22.5 _v
		23.0V (default) 12 ^{BATT} 23.0 _v	23.5V 12 ^{BATT} 23.5 _v
		24.0V 12 ^{BATT} 24.0 _v	24.5V 12 ^{BATT} 24.5 _v
		25.0V 12 ^{BATT} 25.0 _v	25.5V 12 ^{BATT} 25.5 _v
13	Setting voltage point back to battery mode when selecting "SBU priority" or "Solar first" in program 01.	Battery fully charged 13 ^{BATT} FUL	24V 13 ^{BATT} 24.0 _v
		24.5V 13 ^{BATT} 24.5 _v	25V 13 ^{BATT} 25.0 _v
		25.5V 13 ^{BATT} 25.5 _v	26V 13 ^{BATT} 26.0 _v
		26.5V 13 ^{BATT} 26.5 _v	27V (default) 13 ^{BATT} 27.0 _v
		27.5V 13 ^{BATT} 27.5 _v	28V 13 ^{BATT} 28.0 _v
		28.5V 13 ^{BATT} 28.5 _v	29V 13 ^{BATT} 29.0 _v
16	Charger source priority: To configure charger source priority	If this inverter/charger is working in Line, Standby or Fault mode, charger source can be programmed as below:	
		Solar first 16 ^{CS} 0	Solar energy will charge battery as first priority. Utility will charge battery only when solar energy is not available.

		Utility first 16 CUT	Utility will charge battery as first priority. Solar energy will charge battery only when utility power is not available.
		Solar and Utility 16 SNU	Solar energy and utility will charge battery at the same time.
		Only Solar 16 OSO	Solar energy will be the only charger source no matter utility is available or not.
		If this inverter/charger is working in Battery mode or Power saving mode, only solar energy can charge battery. Solar energy will charge battery if it's available and sufficient.	
18	Alarm control	Alarm on (default) 18 BON	Alarm off 18 BOF
19	Auto return to default display screen	Return to default display screen (default) 19 ESP	If selected, no matter how users switch display screen, it will automatically return to default display screen (Input voltage /output voltage) after no button is pressed for 1 minute.
		Stay at latest screen 19 LEP	If selected, the display screen will stay at latest screen user finally switches.
20	Backlight control	Backlight on (default) 20 LON	Backlight off 20 LOF
22	Beeps while primary source is interrupted	Alarm on (default) 22 AON	Alarm off 22 AOF
23	Overload bypass: When enabled, the unit will transfer to line mode if overload occurs in battery mode.	Bypass disable (default) 23 BYD	Bypass enable 23 BYE
25	Record Fault code	Record enable 25 FEN	Record disable (default) 25 FDS
26	Bulk charging voltage (C.V voltage)	default setting: 28.2V CU 26 28.2 ^{BATT} V	
		If self-defined is selected in program 5, this program can be set up. Setting range is from 24.0V to 29.2V for 24V model. Increment of each click is 0.1V.	

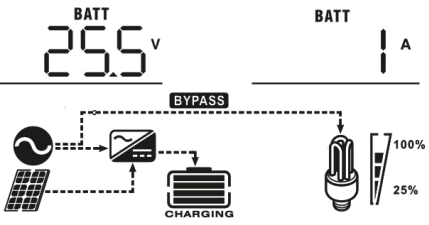
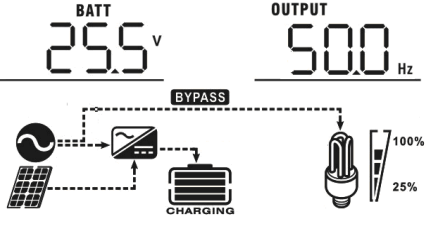
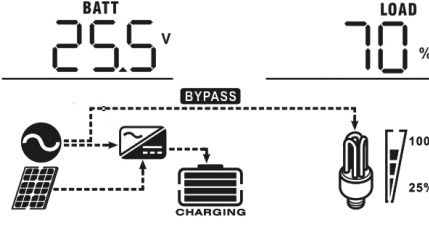
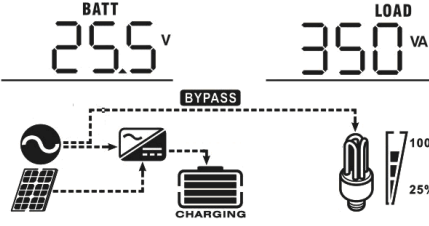
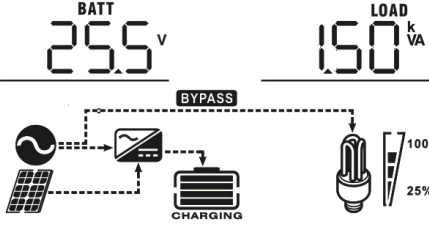
27	Floating charging voltage	default setting: 27.0V 	
		If self-defined is selected in program 5, this program can be set up. Setting range is from 24.0V to 29.2V for 24V model, Increment of each click is 0.1V.	
29	Low DC cut-off voltage	default setting: 21.0V 	
		If self-defined is selected in program 5, this program can be set up. Setting range is from 20.0V to 24.0V for 24V model, Increment of each click is 0.1V. Low DC cut-off voltage will be fixed to setting value no matter what percentage of load is connected.	
31	Solar power balance: When enabled, solar input power will be automatically adjusted according to connected load power. (Only available for 5KVA model)	Solar power balance enable (Default): 	If selected, solar input power will be automatically adjusted according to the following formula: Max. input solar power = Max. battery charging power + Connected load power.
		Solar power balance disable: 	If selected, the solar input power will be the same to max. battery charging power no matter how much loads are connected. The max. battery charging power will be based on the setting current in program 02. (Max. solar power = Max. battery charging power)
32	Bulk charging time (C.V stage)	Automatically (Default): 	If selected, inverter will judge this charging time automatically.
		5 min 	The setting range is from 5 min to 900 min. Increment of each click is 5 min.
		900 min 	
		If "USE" is selected in program 05, this program can be set up.	
33	Battery equalization	Battery equalization enable 	Battery equalization disable (default) 
		If "Flooded" or "User-Defined" is selected in program 05, this program can be set up.	

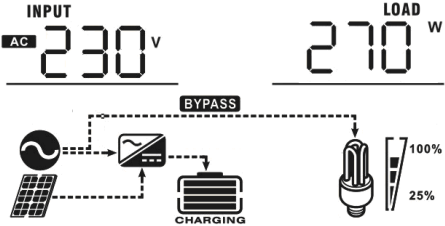
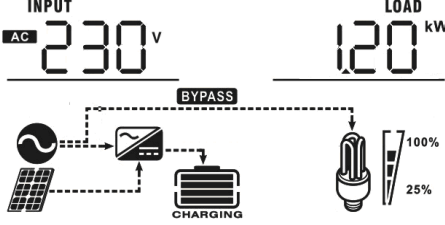
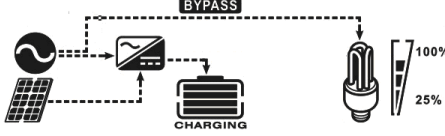
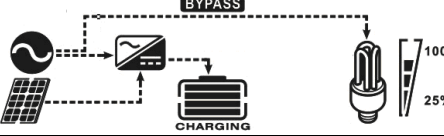
34	Battery equalization voltage	Default setting: 29.2V. Setting range is from 24V ~ 29.2V. Increment of each click is 0.1V. 	
35	Battery equalized time	60 min (default) 	Setting range is from 5 min to 900 min. Increment of each click is 5 min.
36	Battery equalized timeout	120 min (default) 	Setting range is from 5 min to 900 min. Increment of each click is 5 min.
37	Equalization interval	30 days (default) 	Setting range is from 0 to 90 days. Increment of each click is one day.
39	Equalization activated immediately	Enable 	Disable (default) 
		If equalization function is enabled in program 33, this program can be set up. If "Enable" is selected in this program, it's to activate battery equalization immediately and LCD main page will shows "E9". If "Disable" is selected, it will cancel equalization function until next activated equalization time arrives based on program 37 setting. At this time, "E9" will not be shown in LCD main page.	

Display Setting

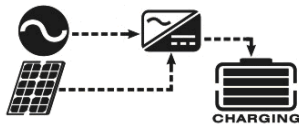



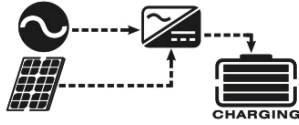


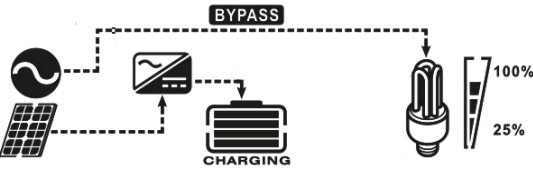
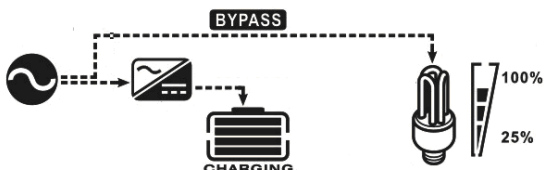
The LCD display information will be switched in turns by pressing "UP" or "DOWN" key. The selectable information is switched as below order: input voltage, input frequency, PV voltage, MPPT charging current, MPPT charging power, battery voltage, output voltage, output frequency, load percentage, load in VA, load in Watt, DC discharging current, main CPU Version and second CPU Version.

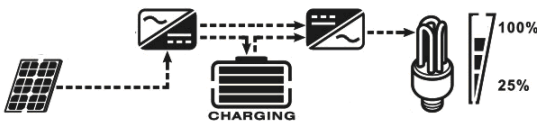
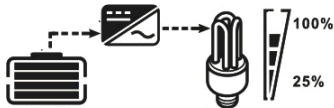
Selectable information	LCD display
Input voltage/Output voltage (Default Display Screen)	<p>Input Voltage=230V, output voltage=230V</p>
Input frequency	<p>Input frequency=50Hz</p>
PV voltage	<p>PV voltage=60V</p>
MPPT Charging current	<p>Current $\geq 10A$</p> <p>Current < 10A</p>
MPPT Charging power	<p>MPPT charging power=500W</p>

Battery voltage/ DC discharging current	<p>Battery voltage=25.5V, discharging current=1A</p> 
Output frequency	<p>Output frequency=50Hz</p> 
Load percentage	<p>Load percent=70%</p> 
Load in VA	<p>When connected load is lower than 1kVA, load in VA will present xxxVA like below chart.</p>  <p>When load is larger than 1kVA ($\geq 1\text{kVA}$), load in VA will present x.xkVA like below chart.</p> 


















<p>Load in Watt</p>	<p>When load is lower than 1kW, load in W will present xxxW like below chart.</p>  <p>When load is larger than 1kW ($\geq 1\text{kW}$), load in W will present x.xkW like below chart.</p> 
<p>Main CPU version checking</p>	<p>Main CPU version 00014.04</p> 
<p>Secondary CPU version checking</p>	<p>Secondary CPU version 00003.03</p> 

Operating Mode Description

Operation mode	Description	LCD display
Standby mode / Power saving mode Note: *Standby mode: The inverter is not turned on yet but at this time, the inverter can charge battery without AC output. *Power saving mode: If enabled, the output of inverter will be off when connected load is pretty low or not detected.	No output is supplied by the unit but it still can charge batteries.	Charging by utility and PV energy. 
		Charging by utility. 
		Charging by PV energy. 
		No charging. 
Fault mode Note: *Fault mode: Errors are caused by inside circuit error or external reasons such as over temperature, output short circuited and so on.	PV energy and utility can charge batteries.	Charging by utility and PV energy. 
		Charging by PV energy. 
		No charging. 
Line Mode	The unit will provide output power from the mains. It will also charge the battery at line mode.	Charging by PV energy 
		Charging by utility. 

Battery Mode	The unit will provide output power from battery and PV power.	Power from battery and PV energy. 
		Power from battery only. 

Fault Reference Code

Fault Code	Fault Event	Icon on
01	Fan is locked when inverter is off.	
02	Over temperature	
03	Battery voltage is too high	
04	Battery voltage is too low	
05	Output short circuited or over temperature is detected by internal converter components.	
06	Output voltage is abnormal. (For 1K/2K/3K model) Output voltage is too high. (For 4K/5K model)	
07	Overload time out	
08	Bus voltage is too high	
09	Bus soft start failed	
11	Main relay failed	
51	Over current or surge	
52	Bus voltage is too low	
53	Inverter soft start failed	
55	Over DC voltage in AC output	
56	Battery connection is open	
57	Current sensor failed	
58	Output voltage is too low	

Warning Indicator

Warning Code	Warning Event	Audible Alarm	Icon flashing
01	Fan is locked when inverter is on.	Beep three times every second	
03	Battery is over-charged	Beep once every second	
04	Low battery	Beep once every second	
07	Overload	Beep once every 0.5 second	
10	Output power derating	Beep twice every 3 seconds	
12	Solar charger stops due to low battery.		
13	Solar charger stops due to high PV voltage.		
14	Solar charger stops due to overload.		
E9	Battery equalization		

BATTERY EQUALIZATION

Equalization function is added into charge controller. It reverses the buildup of negative chemical effects like stratification, a condition where acid concentration is greater at the bottom of the battery than at the top. Equalization also helps to remove sulfate crystals that might have built up on the plates. If left unchecked, this condition, called sulfation, will reduce the overall capacity of the battery. Therefore, it's recommended to equalize battery periodically.

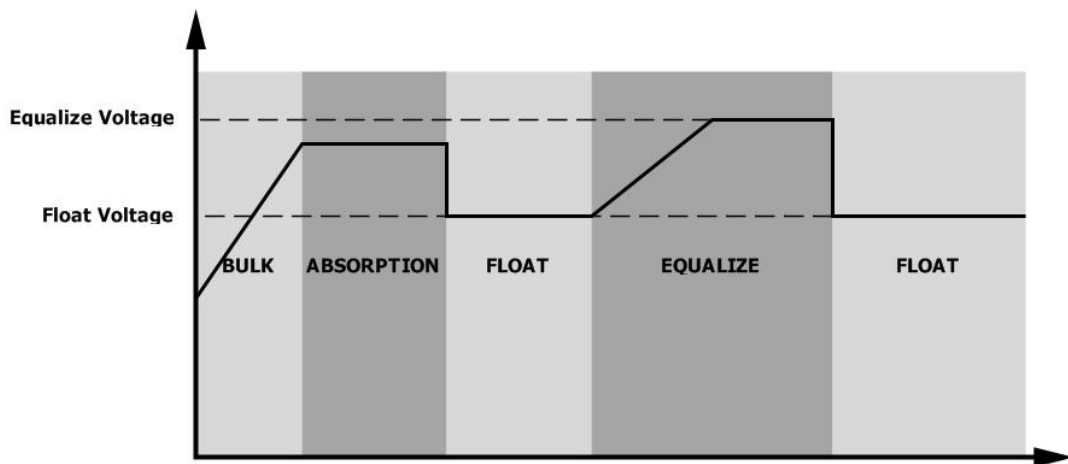
- **How to Apply Equalization Function**

You must enable battery equalization function in monitoring LCD setting program 33 first. Then, you may apply this function in device by either one of following methods:

1. Setting equalization interval in program 37.
2. Active equalization immediately in program 39.

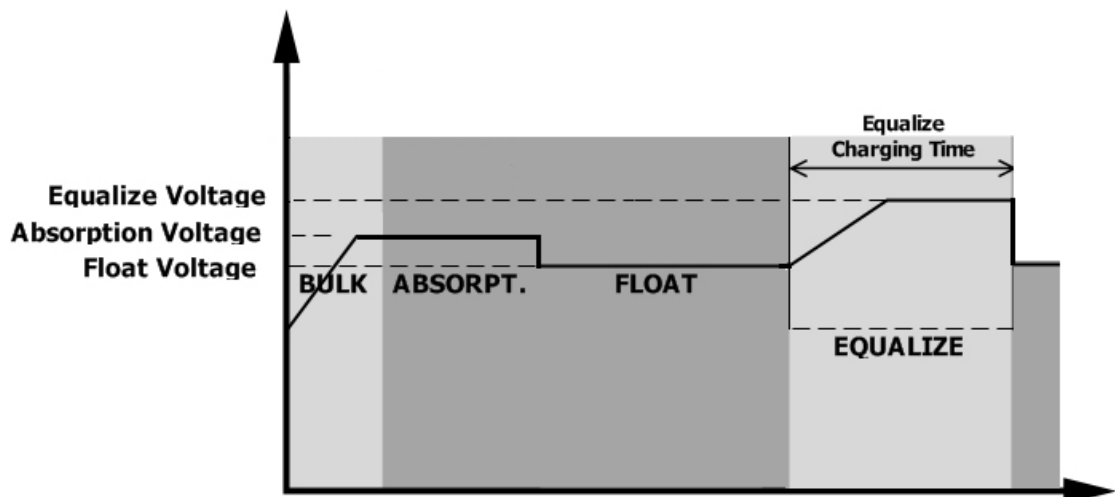
- **When to Equalize**

In float stage, when the setting equalization interval (battery equalization cycle) is arrived, or equalization is active immediately, the controller will start to enter Equalize stage.

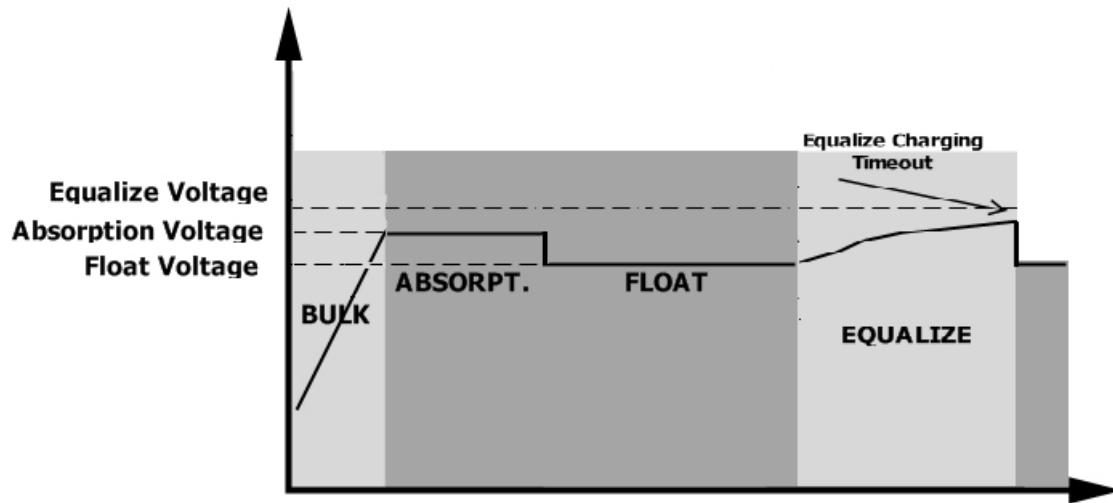


- **Equalize charging time and timeout**

In Equalize stage, the controller will supply power to charge battery as much as possible until battery voltage raises to battery equalization voltage. Then, constant-voltage regulation is applied to maintain battery voltage at the battery equalization voltage. The battery will remain in the Equalize stage until setting battery equalized time is arrived.



However, in Equalize stage, when battery equalized time is expired and battery voltage doesn't rise to battery equalization voltage point, the charge controller will extend the battery equalized time until battery voltage achieves battery equalization voltage. If battery voltage is still lower than battery equalization voltage when battery equalized timeout setting is over, the charge controller will stop equalization and return to float stage.



SPECIFICATIONS

Table 1 Line Mode Specifications

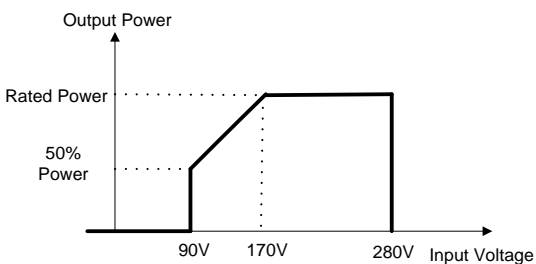
INVERTER MODEL	3KVA	5KVA
Input Voltage Waveform	Sinusoidal (utility or generator)	
Nominal Input Voltage	230Vac	
Low Loss Voltage	170Vac \pm 7V (UPS) 90Vac \pm 7V (Appliances)	
Low Loss Return Voltage	180Vac \pm 7V (UPS); 100Vac \pm 7V (Appliances)	
High Loss Voltage	280Vac \pm 7V	
High Loss Return Voltage	270Vac \pm 7V	
Max AC Input Voltage	300Vac	
Nominal Input Frequency	50Hz / 60Hz (Auto detection)	
Low Loss Frequency	40 \pm 1Hz	
Low Loss Return Frequency	42 \pm 1Hz	
High Loss Frequency	65 \pm 1Hz	
High Loss Return Frequency	63 \pm 1Hz	
Output Short Circuit Protection	Line mode: Circuit Breaker Battery mode: Electronic Circuits	
Efficiency (Line Mode)	>95% (Rated R load, battery full charged)	
Transfer Time	10ms typical (UPS); 20ms typical (Appliances)	
Output power derating: When AC input voltage drops to 95V or 170V depending on models, the output power will be derated.		

Table 2 Inverter Mode Specifications

INVERTER MODEL	3KVA	5KVA
Rated Output Power	3KVA/2.4KW	5KVA/4KW
Output Voltage Waveform	Pure Sine Wave	
Output Voltage Regulation	230Vac±5%	
Output Frequency	50Hz or 60Hz	
Peak Efficiency	90%	
Overload Protection	5s@≥150% load; 10s@110%~150% load	
Surge Capacity	2* rated power for 5 seconds	
Nominal DC Input Voltage	24Vdc	
Cold Start Voltage	23.0Vdc	
Low DC Warning Voltage @ load < 20% @ load ≥ 20%	22.0Vdc 21.4Vdc	
Low DC Warning Return Voltage @ load < 20% @ load ≥ 20%	23.0Vdc 22.4Vdc	
Low DC Cut-off Voltage @ load < 20% @ load ≥ 20%	21.0Vdc 20.4Vdc	
High DC Recovery Voltage	29Vdc	29Vdc
High DC Cut-off Voltage	30Vdc	30Vdc
No Load Power Consumption	<75W	<130W
Saving Mode Power Consumption	<35W	<50W

Table 3 Charge Mode Specifications

Utility Charging Mode			
INVERTER MODEL		3KVA	5KVA
Charging Current (UPS) @ Nominal Input Voltage		30A	
Bulk Charging Voltage	Flooded Battery	29.2	
	AGM / Gel Battery	28.2	
Floating Charging Voltage		27Vdc	
Overcharge Protection		30Vdc	30Vdc
Charging Algorithm		3-Step	
Charging Curve		<div><div><div>Battery Voltage, per cell</div><div><div>2.43Vdc (2.35Vdc)</div><div>2.25Vdc</div></div><div><div>T0</div><div>T1</div><div>T1 = 10* T0, minimum 10mins, maximum 8hrs</div></div></div><div><div>Charging Current, %</div><div><div>100%</div><div>50%</div></div><div><div>Voltage</div><div>Current</div></div><div><div>Time</div><div>Bulk (Constant Current)</div><div>Absorption (Constant Voltage)</div><div>Maintenance (Floating)</div></div></div></div>	

Solar Charging Mode (MPPT type)		
INVERTER MODEL	3KVA	5KVA
Rated Power	1000W	2000W
Maximum charging current	40A	80A
Efficiency	94.0% max.	
Max. PV Array Open Circuit Voltage	100Vdc	145Vdc
PV Array MPPT Voltage Range	30~80Vdc	30~115Vdc
Battery Voltage Accuracy	+/-0.3%	
PV Voltage Accuracy	+/-2V	
Charging Algorithm	3-Step	
Joint Utility and Solar Charging		
Max Charging Current	100A	140A
Default Charging Current	60A	

Solar Charging Mode (PWM type)		
INVERTER MODEL	3KVA	5KVA
Rated Power	1200W	
Maximum charging current	50A	
Efficiency	98.0% max.	
Max. PV Array Open Circuit Voltage	75Vdc	
Operation Voltage Range	30Vdc ~ 40Vdc	
Battery Voltage Accuracy	+/-0.3%	
PV Voltage Accuracy	+/-2V	
Charging Algorithm	3-Step	
Joint Utility and Solar Charging		
Max Charging Current	110A	
Default Charging Current	60A	

Table 4 General Specifications

INVERTER MODEL	3KVA		5KVA	
SCC type	MPPT	PWM	MPPT	PWM
Safety Certification	CE			
Operating Temperature Range	0°C to 55°C			
Storage temperature	-15°C~ 60°C			
Humidity	5% to 95% Relative Humidity (Non-condensing)			
Dimension (D*W*H), mm	100x272x385		180x310x475	
Net Weight, kg	7.5	7.0	12.5	11.5

TROUBLE SHOOTING

Problem	LCD/LED/Buzzer	Explanation / Possible cause	What to do
Unit shuts down automatically during startup process.	LCD/LEDs and buzzer will be active for 3 seconds and then complete off.	The battery voltage is too low (<1.91V/Cell)	1. Re-charge battery. 2. Replace battery.
No response after power on.	No indication.	1. The battery voltage is far too low. (<1.4V/Cell) 2. Battery polarity is connected reversed.	1. Check if batteries and the wiring are connected well. 2. Re-charge battery. 3. Replace battery.
Mains exist but the unit works in battery mode.	Input voltage is displayed as 0 on the LCD and green LED is flashing.	Input protector is tripped	Check if AC breaker is tripped and AC wiring is connected well.
	Green LED is flashing.	Insufficient quality of AC power. (Shore or Generator)	1. Check if AC wires are too thin and/or too long. 2. Check if generator (if applied) is working well or if input voltage range setting is correct. (UPS→Appliance)
	Green LED is flashing.	Set "Solar First" as the priority of output source.	Change output source priority to Utility first.
When the unit is turned on, internal relay is switched on and off repeatedly.	LCD display and LEDs are flashing	Battery is disconnected.	Check if battery wires are connected well.
Buzzer beeps continuously and red LED is on.	Fault code 07	Overload error. The inverter is overload 110% and time is up.	Reduce the connected load by switching off some equipment.
	Fault code 05	Output short circuited.	Check if wiring is connected well and remove abnormal load.
	Fault code 02	Internal temperature of inverter component is over 100°C.	Check whether the air flow of the unit is blocked or whether the ambient temperature is too high.
	Fault code 03	Battery is over-charged.	Return to repair center.
		The battery voltage is too high.	Check if spec and quantity of batteries are meet requirements.
	Fault code 01	Fan fault	Replace the fan.
	Fault code 06/58	Output abnormal (Inverter voltage below than 190Vac or is higher than 260Vac)	1. Reduce the connected load. 2. Return to repair center
	Fault code 08/09/53/57	Internal components failed.	Return to repair center.
	Fault code 51	Over current or surge.	Restart the unit, if the error happens again, please return to repair center.
	Fault code 52	Bus voltage is too low.	
	Fault code 55	Output voltage is unbalanced.	
	Fault code 56	Battery is not connected well or fuse is burnt.	If the battery is connected well, please return to repair center.

Appendix I: Approximate Back-up Time Table

Model	Load (VA)	Backup Time @24Vdc 100Ah (min)	Backup Time @24Vdc 200Ah (min)
3KVA	300	449	1100
	600	222	525
	900	124	303
	1200	95	227
	1500	68	164
	1800	56	126
	2100	48	108
	2400	35	94
	2700	31	74
	3000	28	67

Model	Load (VA)	Backup Time @ 24Vdc 200Ah (min)	Backup Time @ 24Vdc 400Ah (min)
5KVA	500	613	1288
	1000	268	613
	1500	158	402
	2000	111	271
	2500	90	215
	3000	76	182
	3500	65	141
	4000	50	112
	4500	44	100
	5000	40	90

Note: Backup time depends on the quality of the battery, age of battery and type of battery.
Specifications of batteries may vary depending on different manufacturers.

Appendix II: Parallel Installation Guide

1. Introduction

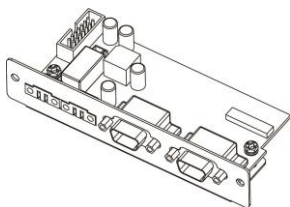
This inverter can be used in parallel with two different operation modes.

1. Parallel operation in single phase with up to 6 units.
2. Maximum nine units work together to support three-phase equipment. Four units support one phase maximum.

NOTE: If this unit is bundled with share current cable and parallel cable, this inverter is default supported parallel operation. You may skip section 3. If not, please purchase parallel kit and install this unit by following instruction from professional technical personnel in local dealer.

2. Package Contents

In parallel kit, you will find the following items in the package:



Parallel board



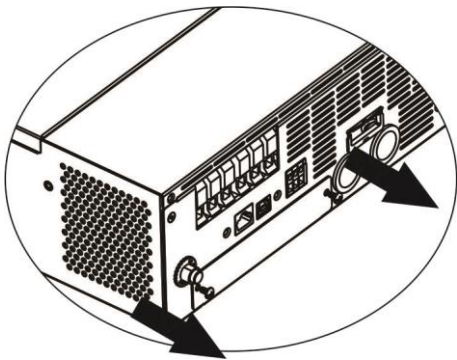
Parallel communication cable



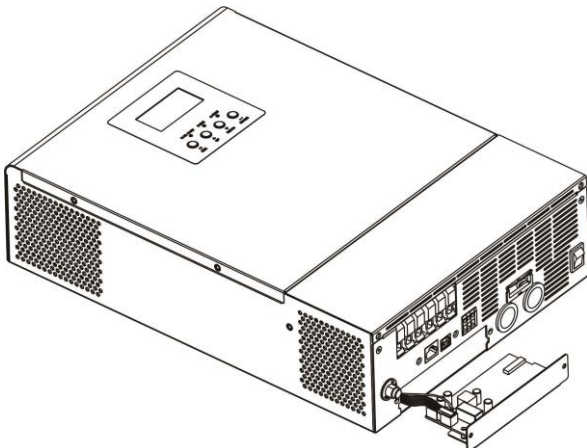
Current sharing cable

3. Parallel board installation

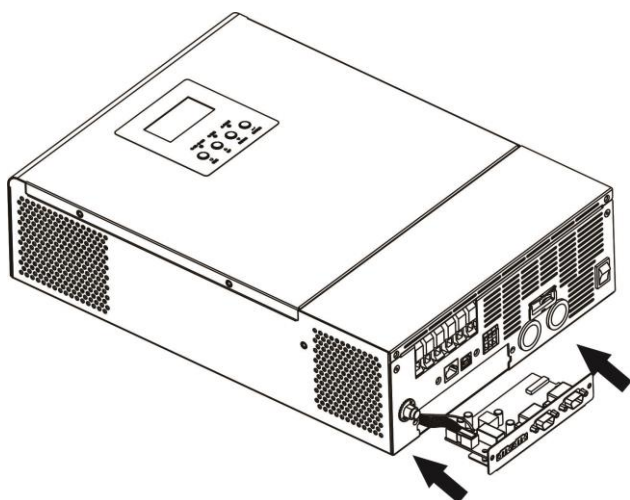
Step 1: Take the dummy board out by unscrewing two screws.



Step 2: Disconnect the cable and remove the dummy board.

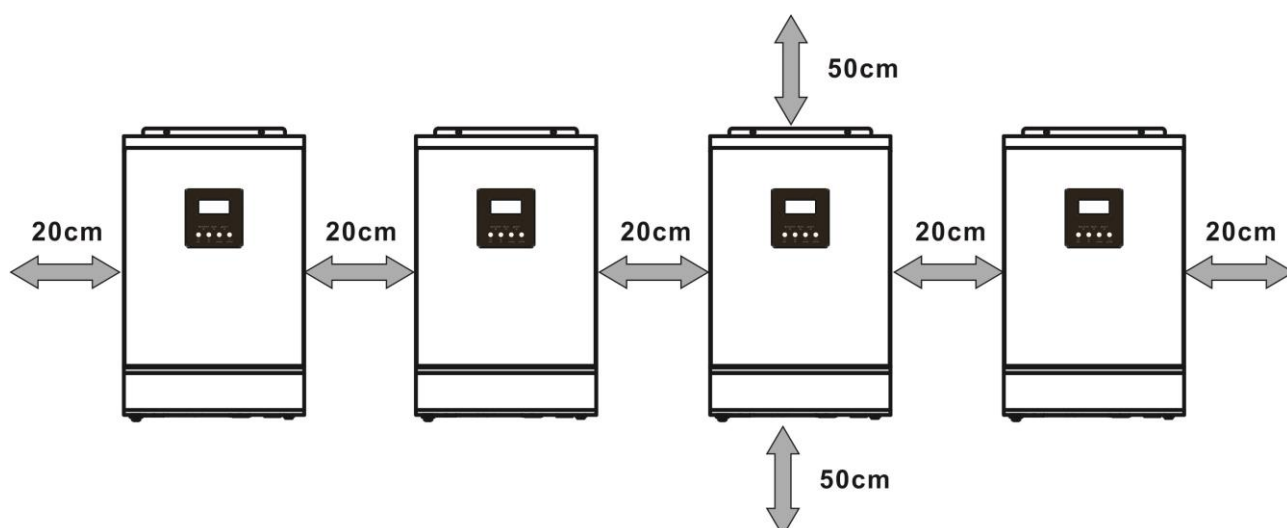


Step 3: Connect the cables to the parallel board, and insert the board back to the unit by fixing two screws.



4. Mounting the Unit

When installing multiple units, please follow below chart (Take 4 units as an example).



NOTE: For proper air circulation to dissipate heat, allow a clearance of approx. 20 cm to the side and approx. 50 cm above and below the unit. Be sure to install each unit in the same level.

5. Wiring Connection

WARNING: Be sure the length of all battery cables is the same. Otherwise, there will be voltage difference between inverter and battery to cause parallel inverters not working.

You need to connect the cables of each inverter together. Take the battery cables for example: You need to use a connector or bus-bar as a joint to connect the battery cables together, and then connect to the battery terminal. The cable size used from joint to battery should be X times cable size of one unit. "X" indicates the number of inverters connected in parallel.

Regarding AC input and output, please also follow the same principle.

CAUTION!! Please install the breaker at the battery and AC input side. This will ensure the inverter can be securely disconnected during maintenance and fully protected from over current of battery or AC input. The

recommended mounted location of the breakers is shown in the figures in 5-1 and 5-2.

If you want to use only one breaker at the battery side for the whole system, the rating of the breaker should be X times current of 1 unit. "X" indicates the number of inverters connected in parallel.

Recommended breaker specification of AC input with single phase:

Model	2 units	3 units	4 units	5 units	6 units
3KVA	60A	90A	120A	150A	180A
5KVA	100A	150A	200A	250A	300A

Note1: Also, you can use 30A breaker (50A for 5KVA) for only 1 unit, and each inverter has a breaker at its AC input.

Note2: Regarding three phase system, you can use 4 poles breaker, the rating is up to the current of the phase which has the maximum units. Or you can follow the suggestion of note 1.

Recommended battery capacity

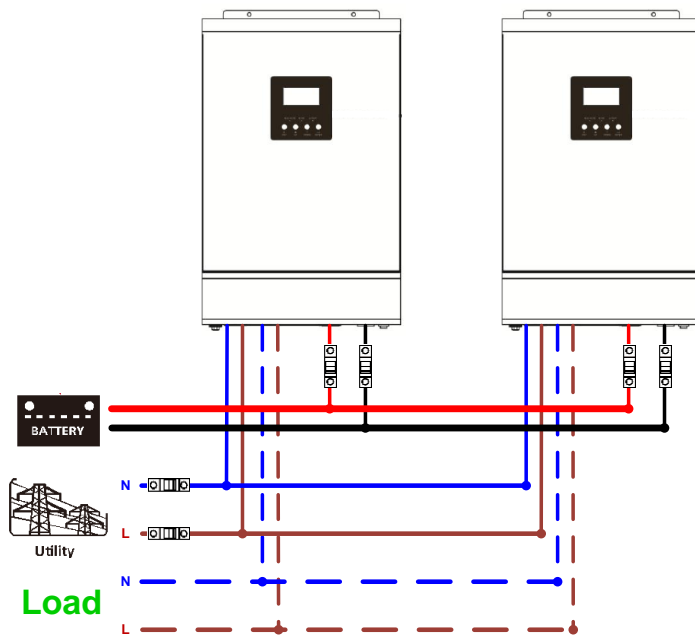
Inverter parallel numbers	2	3	4	5	6
3KVA	200AH	300AH	400AH	500AH	600AH
5KVA	400AH	600AH	800AH	1000AH	1200AH

WARNING! Be sure that all inverters will share the same battery bank. Otherwise, the inverters will transfer to fault mode.

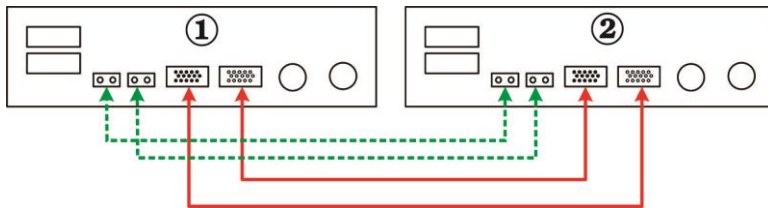
5-1. Parallel Operation in Single phase

Two inverters in parallel:

Power Connection

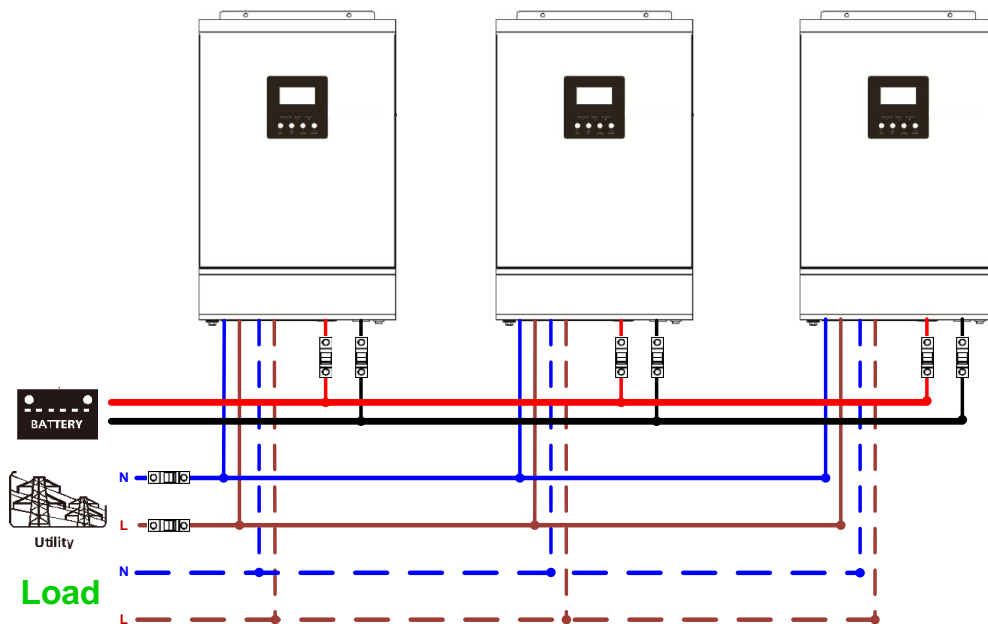


Communication Connection

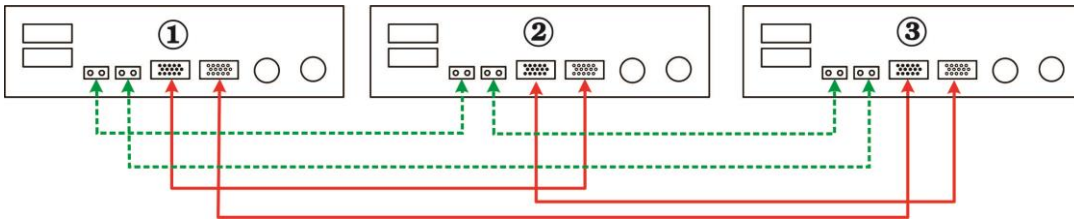


Three inverters in parallel:

Power Connection

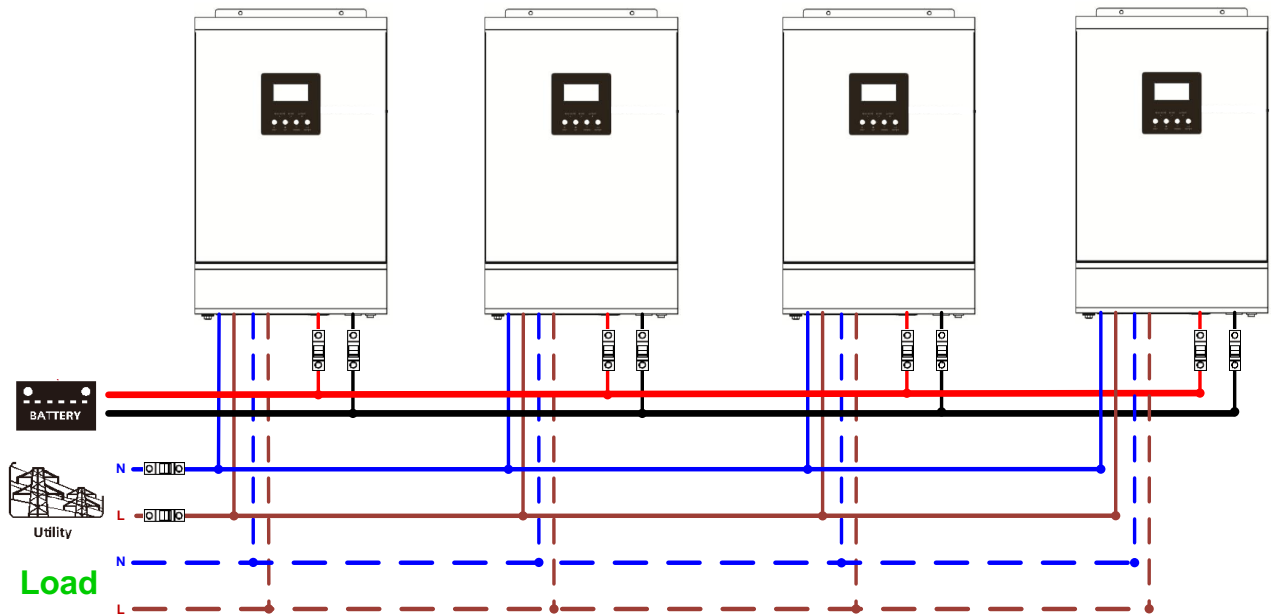


Communication Connection

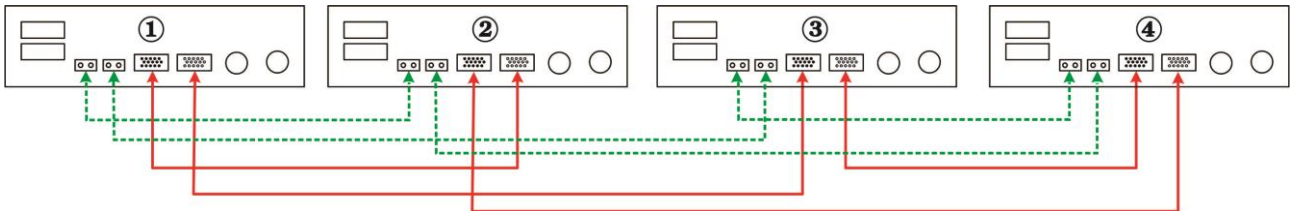


Four inverters in parallel:

Power Connection

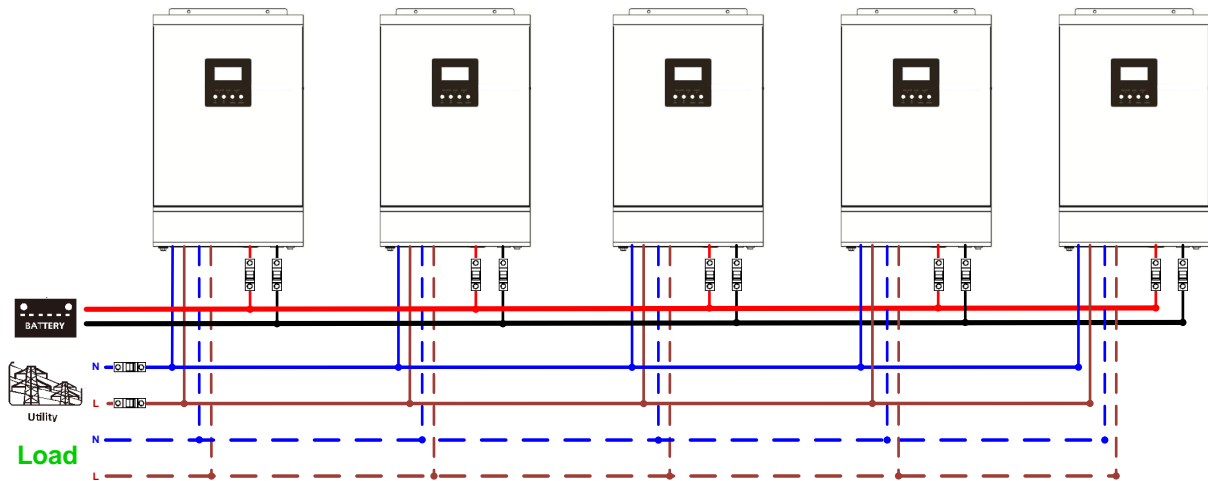


Communication Connection

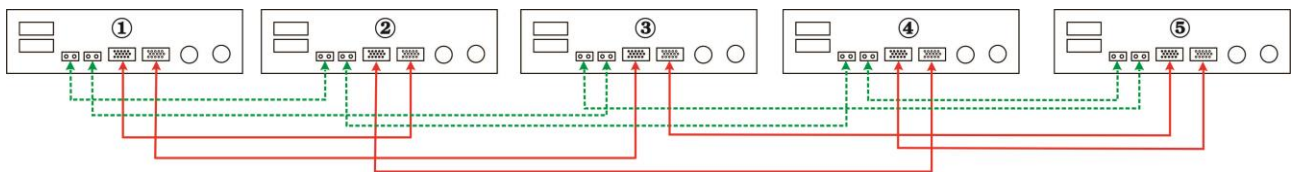


Five inverters in parallel:

Power Connection

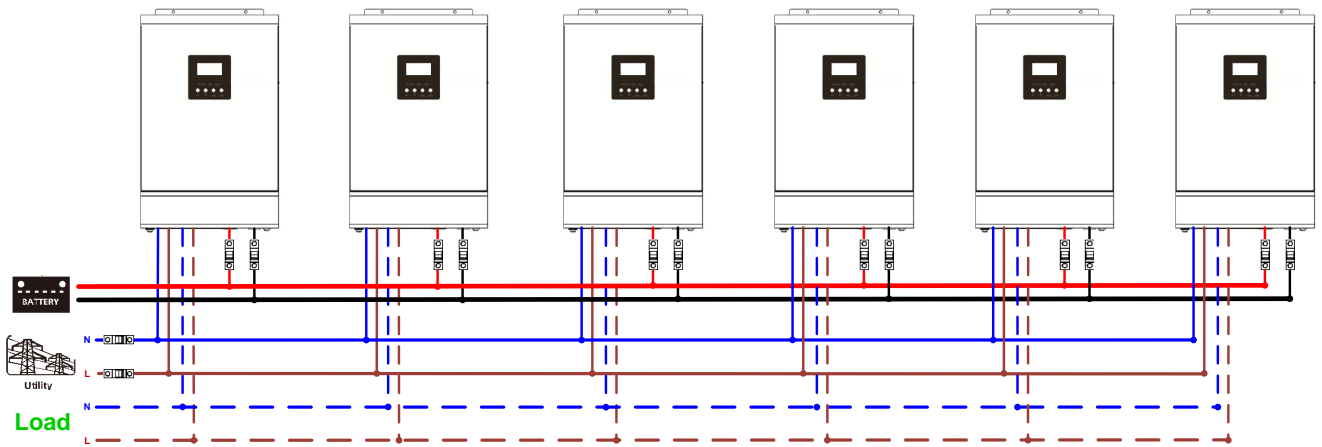


Communication Connection

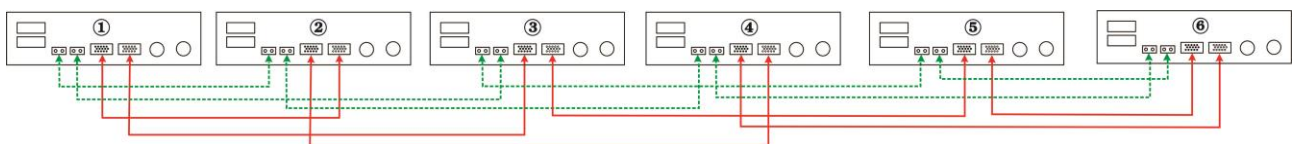


Six inverters in parallel:

Power Connection



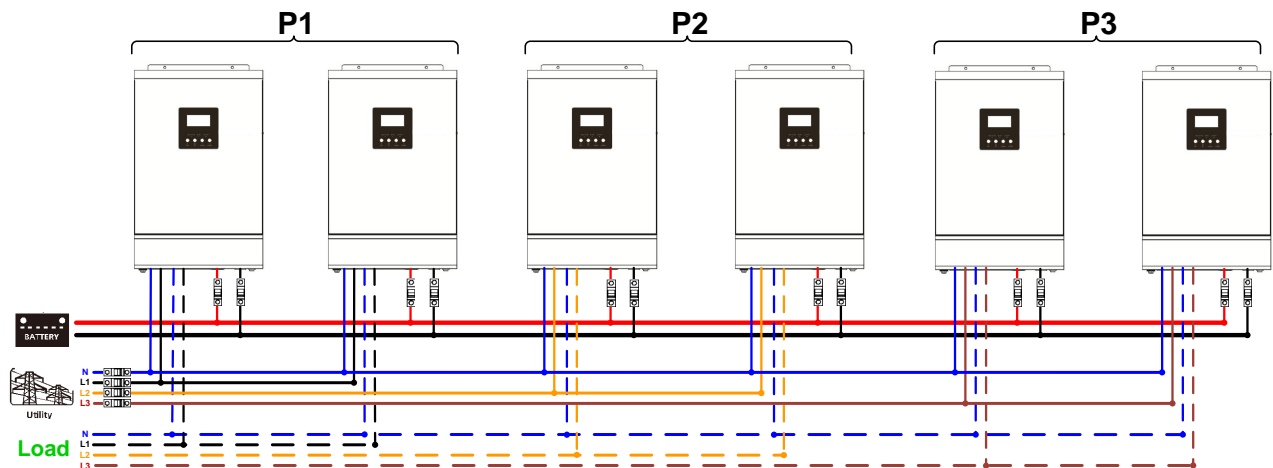
Communication Connection



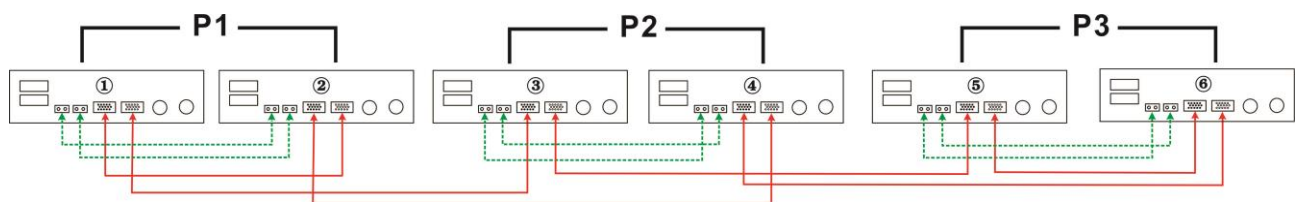
5-2. Support 3-phase equipment

Two inverters in each phase:

Power Connection

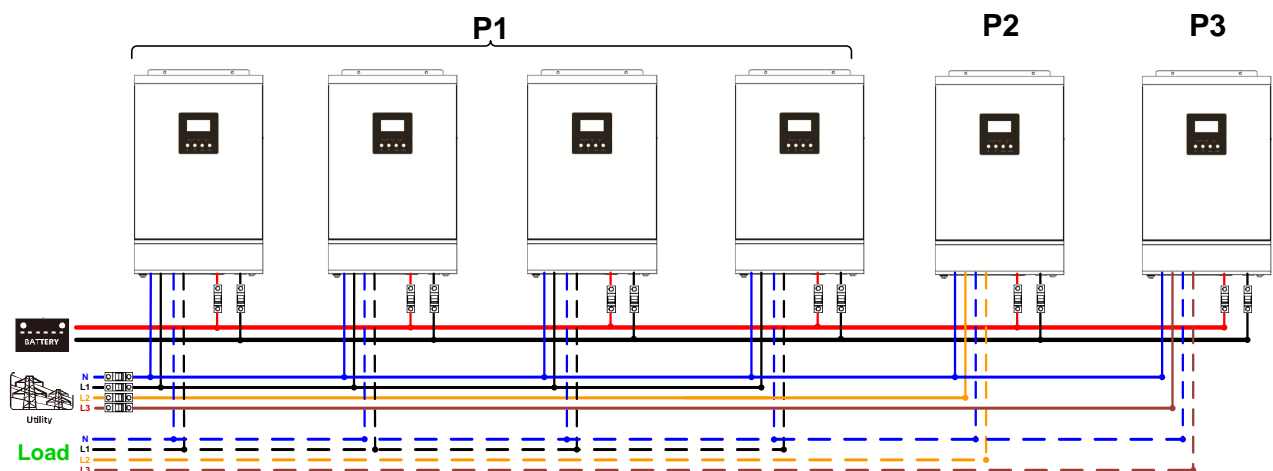


Communication Connection



Four inverters in one phase and one inverter for the other two phases:

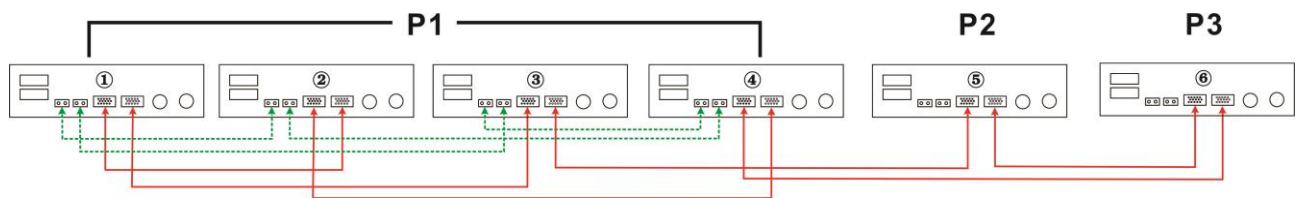
Power Connection



Note: It's up to customer's demand to pick 4 inverters on any phase.

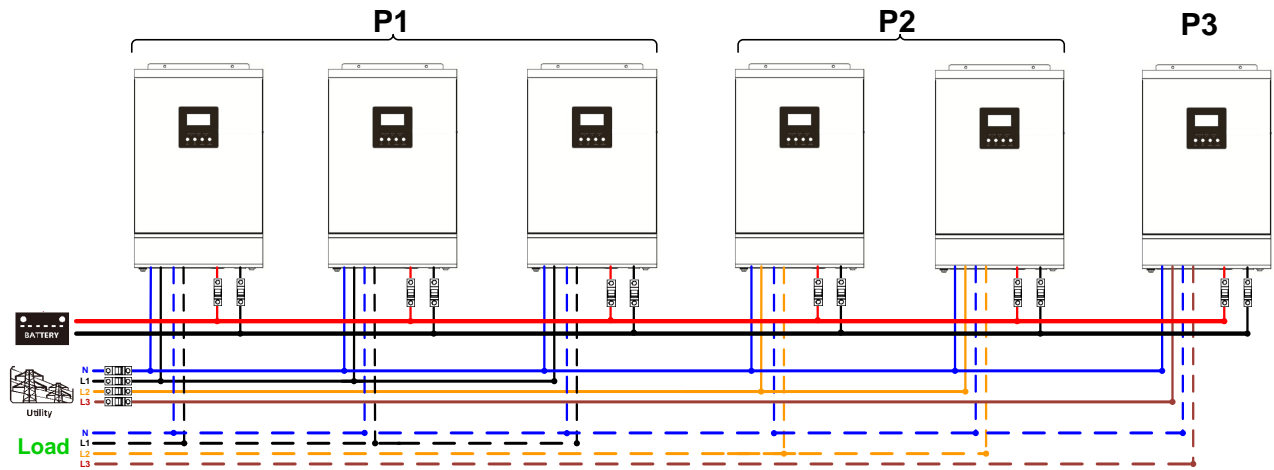
P1: L1-phase, P2: L2-phase, P3: L3-phase.

Communication Connection

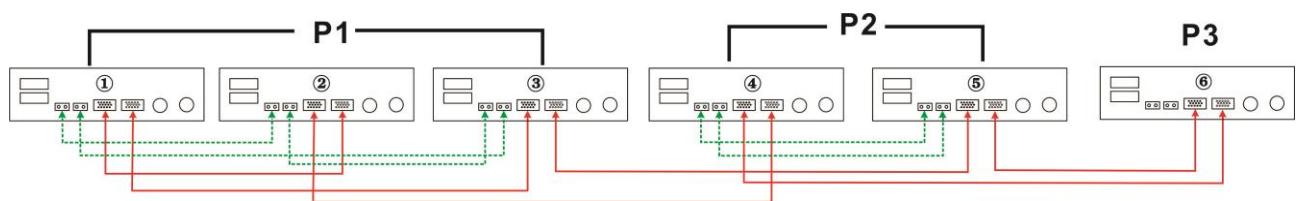


Three inverters in one phase, two inverters in second phase and one inverter for the third phase:

Power Connection

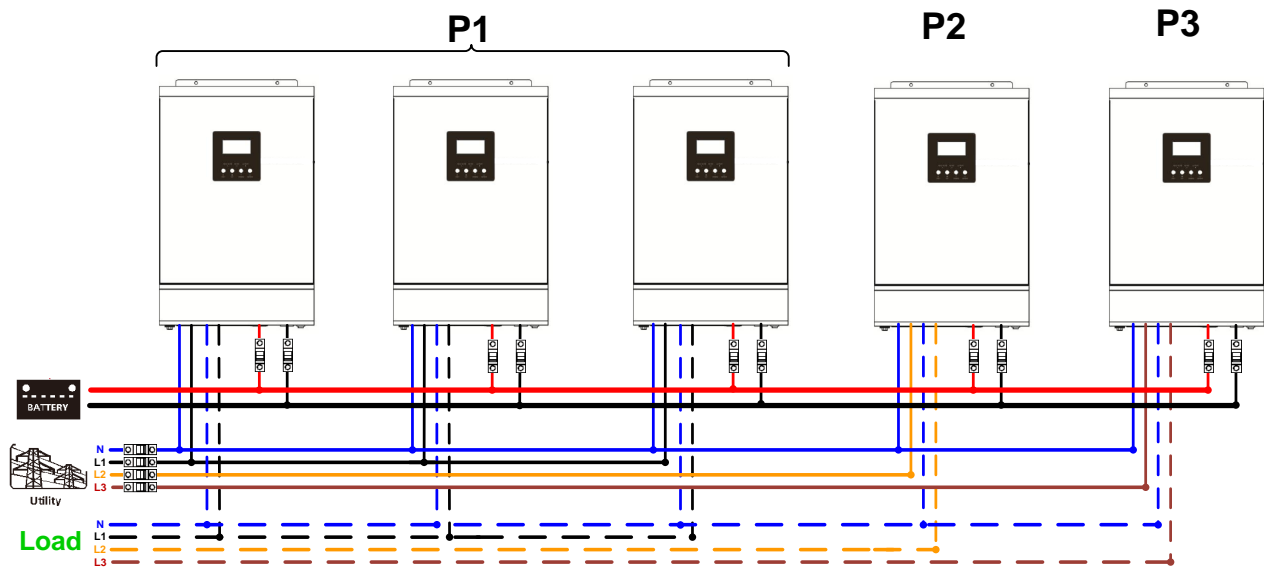


Communication Connection

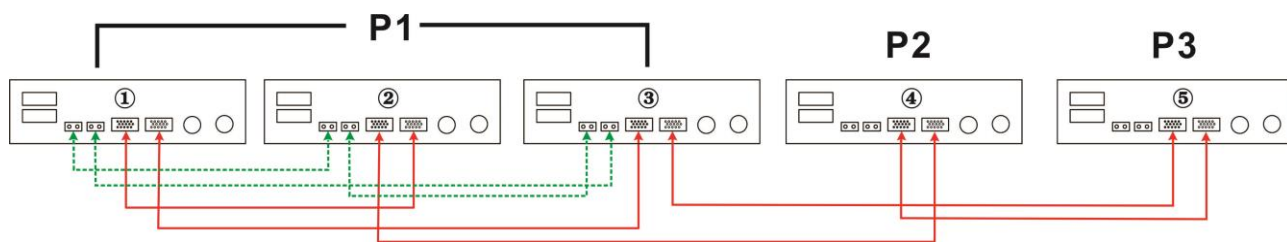


Three inverters in one phase and only one inverter for the remaining two phases:

Power Connection

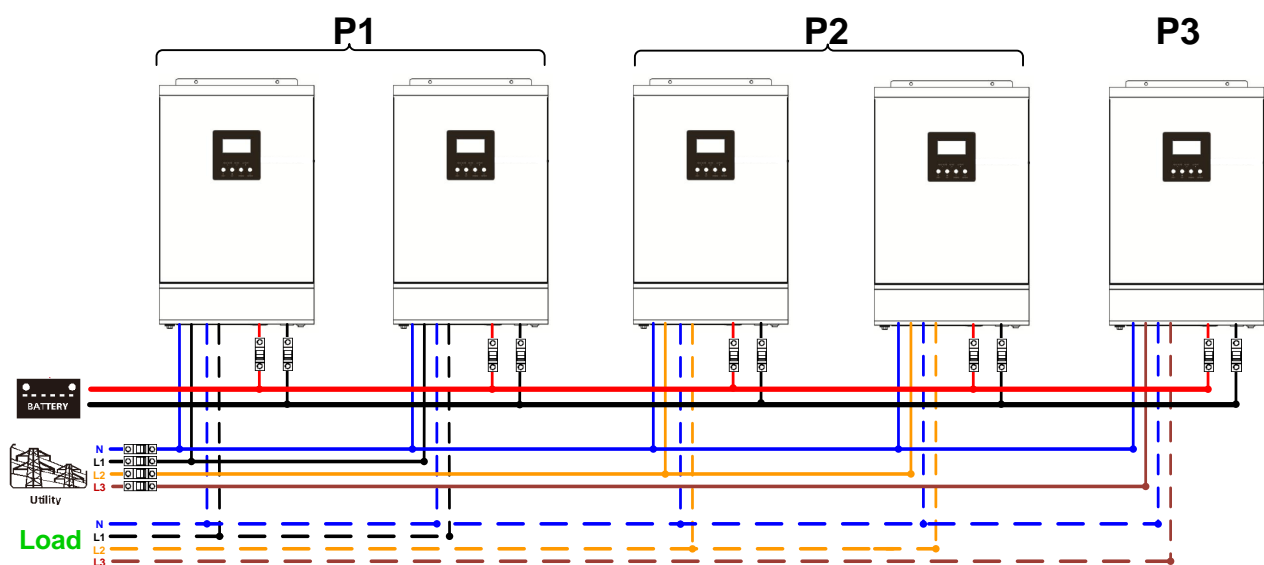


Communication Connection

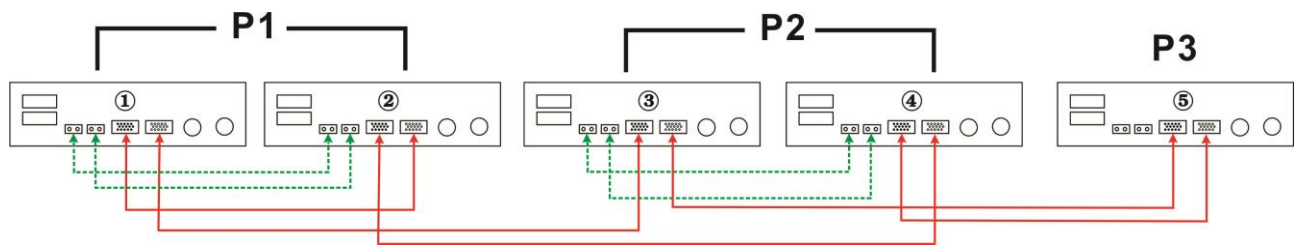


Two inverters in two phases and only one inverter for the remaining phase:

Power Connection

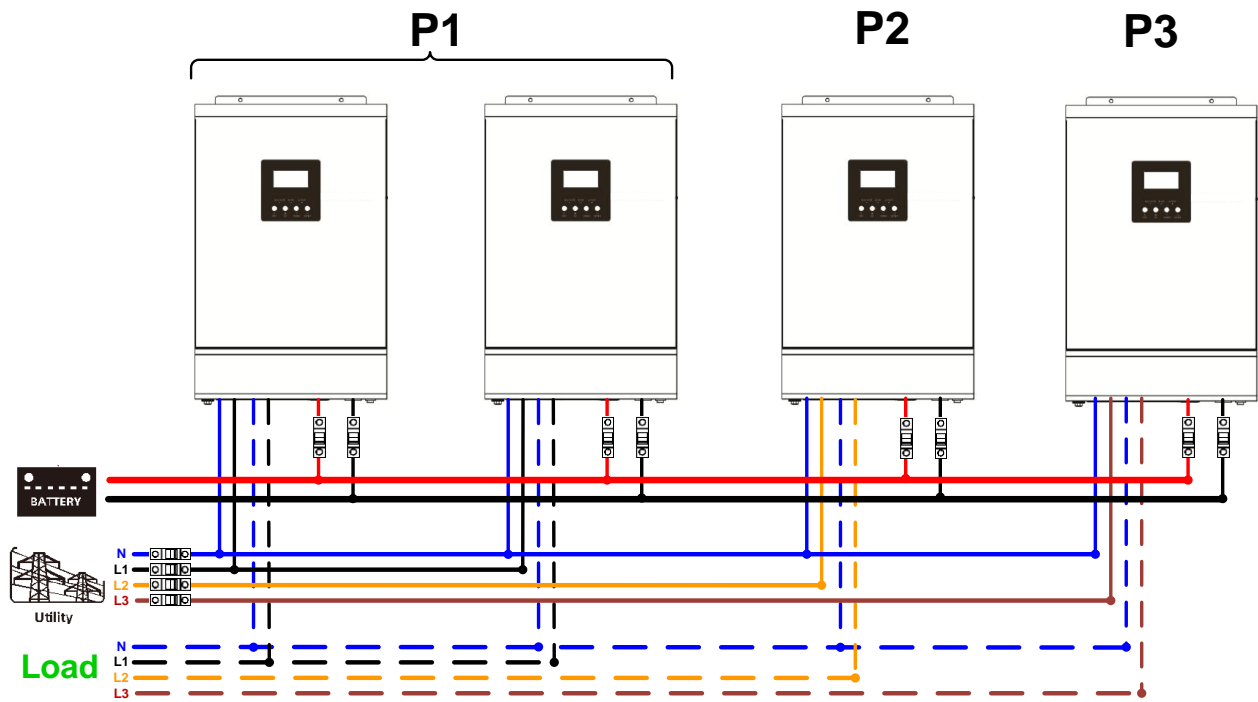


Communication Connection

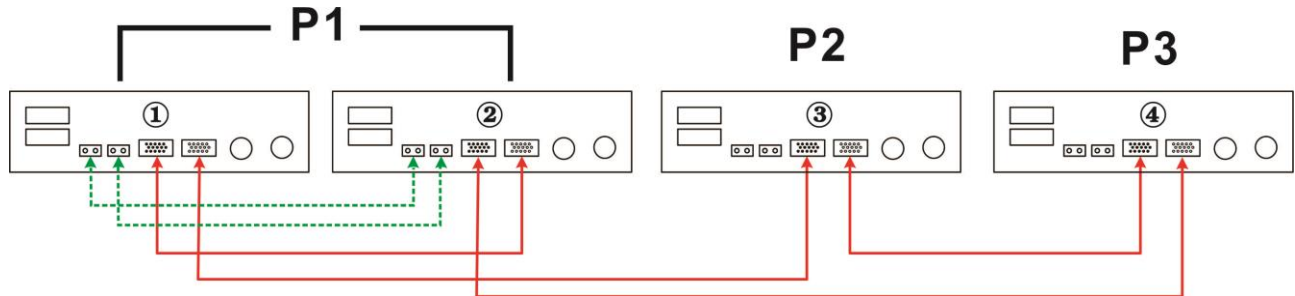


Two inverters in one phase and only one inverter for the remaining phases:

Power Connection

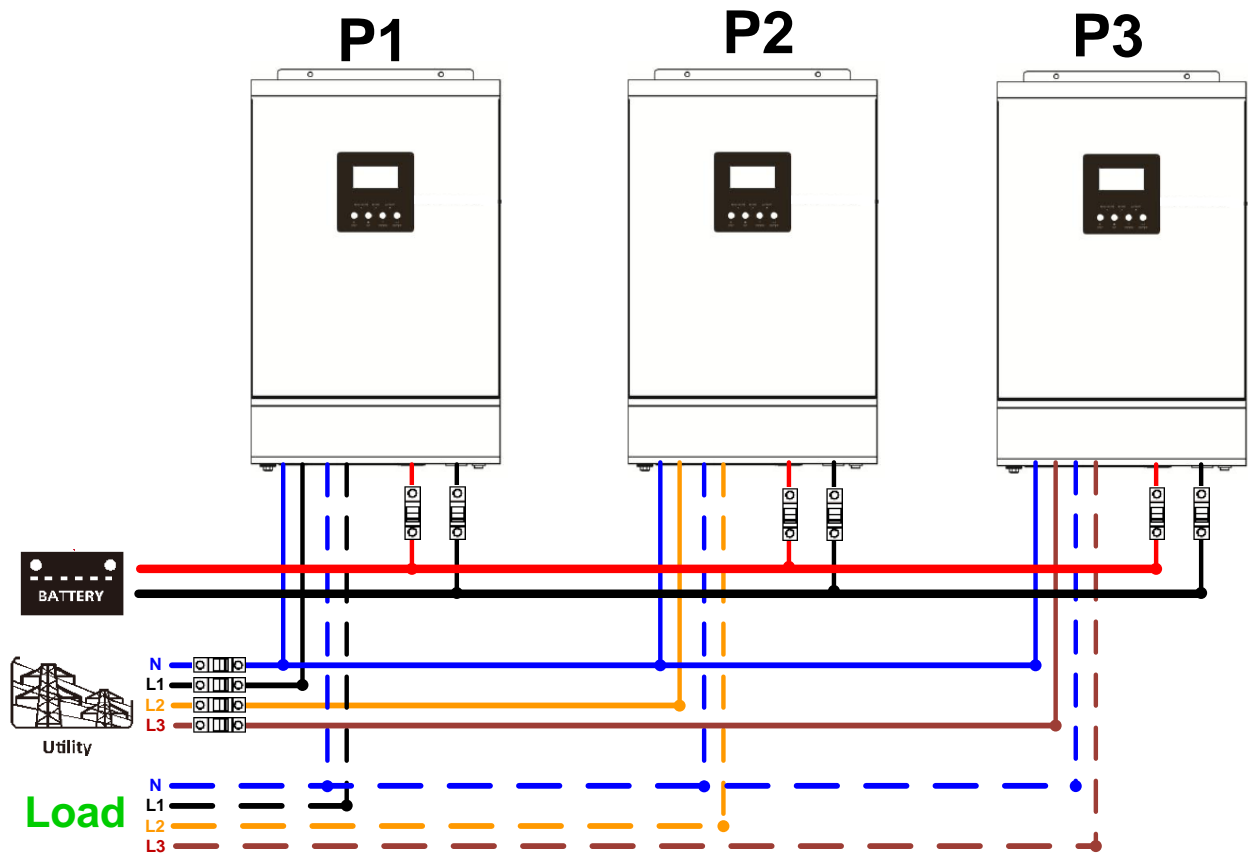


Communication Connection

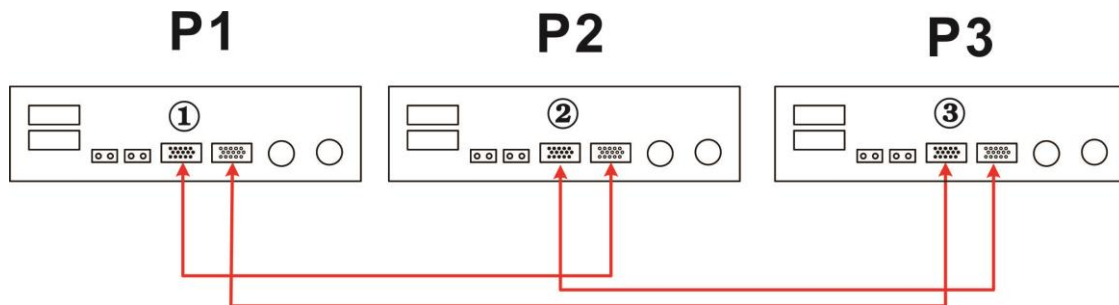


One inverter in each phase:

Power Connection



Communication Connection



WARNING: Do not connect the current sharing cable between the inverters which are in different phases. Otherwise, it may damage the inverters.

6. PV Connection

Please refer to user manual of single unit for PV Connection.











CAUTION: Each inverter should connect to PV modules separately.

7. LCD Setting and Display

Setting Program:

Program	Description	Selectable option	
28	AC output mode *This setting is only available when the inverter is in standby mode (Switch off).	Single: 28 ^{OUTPUT} S1 C	When the units are used in parallel with single phase, please select "PAL" in program 28.
		Parallel: 28 ^{OUTPUT} PAL	It is required to have at least 3 inverters or maximum 6 inverters to support three-phase equipment. It's required to have at least one inverter in each phase or it's up to four inverters in one phase. Please refers to 5-2 for detailed information. Please select "3P1" in program 28 for the inverters connected to L1 phase, "3P2" in program 28 for the inverters connected to L2 phase and "3P3" in program 28 for the inverters connected to L3 phase.
		L1 phase: 28 ^{OUTPUT} 3P 1	
		L2 phase: 28 ^{OUTPUT} 3P2	
		L3 phase: 28 ^{OUTPUT} 3P3	Be sure to connect share current cable to units which are on the same phase. Do NOT connect share current cable between units on different phases. Besides, power saving function will be automatically disabled.
30	PV judge condition (Only apply for setting "Solar first" in program 1: Output source priority)	One Inverter (Default): 30 ONE	When "ONE" is selected, as long as one of inverters has been connected to PV modules and PV input is normal, parallel or 3-phase system will continue working according to rule of "solar first" setting. For example, two units are connected in parallel and set "SOL" in output source priority. If one of two units has connected to PV modules and PV input is normal, the parallel system will provide power to loads from solar or battery power. If both of them are not sufficient, the system will provide power to loads from utility.
		All of Inverters: 30 ALL	When "ALL" is selected, parallel or 3-phase system will continue working according to rule of "solar first" setting only when all of inverters are connected to PV modules. For example, two units are connected in parallel and set "SOL" in output source priority. When selecting "ALL" in program 30, it's necessary to have all inverters connected to PV modules and PV input is normal to allow the system to provide power to loads from solar and battery power. Otherwise, the system will provide power to loads from utility.

Fault code display:

Fault Code	Fault Event	Icon on
60	Power feedback protection	
71	Firmware version inconsistent	
72	Current sharing fault	
80	CAN fault	
81	Host loss	
82	Synchronization loss	
83	Battery voltage detected different	
84	AC input voltage and frequency detected different	
85	AC output current unbalance	
86	AC output mode setting is different	

8. Commissioning

Parallel in single phase

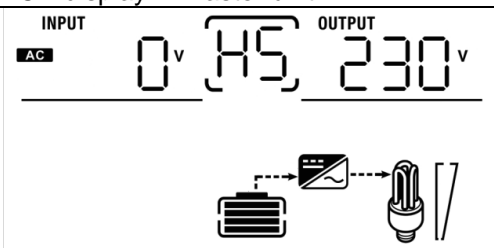
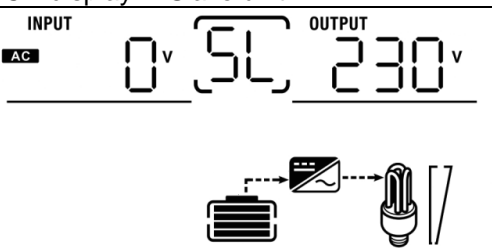
Step 1: Check the following requirements before commissioning:

- Correct wire connection
- Ensure all breakers in Line wires of load side are open and each Neutral wires of each unit are connected together.

Step 2: Turn on each unit and set “PAL” in LCD setting program 28 of each unit. And then shut down all units.

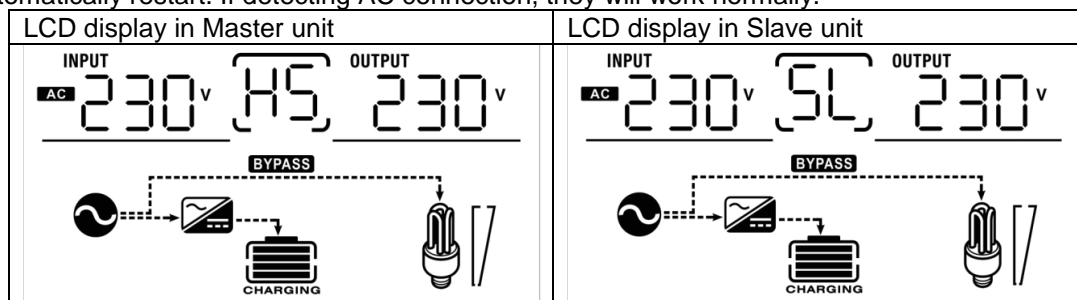
NOET: It's necessary to turn off switch when setting LCD program. Otherwise, the setting can not be programmed.

Step 3: Turn on each unit.

LCD display in Master unit	LCD display in Slave unit
	

NOTE: Master and slave units are randomly defined.

Step 4: Switch on all AC breakers of Line wires in AC input. It's better to have all inverters connect to utility at the same time. If not, it will display fault 82 in following-order inverters. However, these inverters will automatically restart. If detecting AC connection, they will work normally.



Step 5: If there is no more fault alarm, the parallel system is completely installed.

Step 6: Please switch on all breakers of Line wires in load side. This system will start to provide power to the load.

Support three-phase equipment

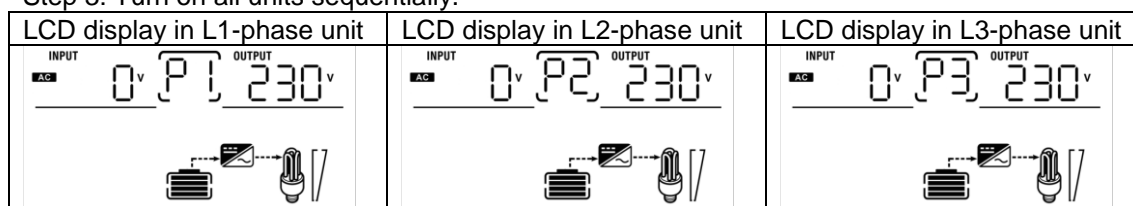
Step 1: Check the following requirements before commissioning:


- Correct wire connection
- Ensure all breakers in Line wires of load side are open and each Neutral wires of each unit are connected together.

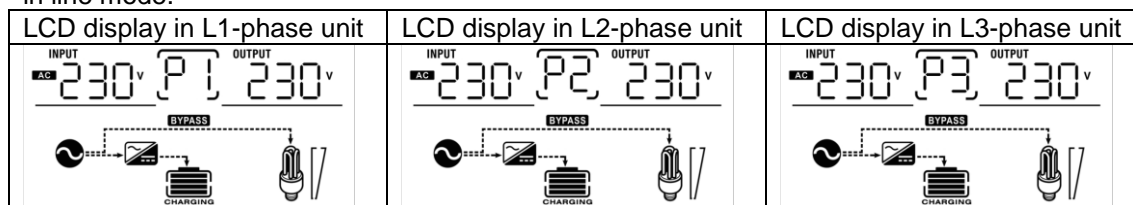
Step 2: Turn on all units and configure LCD program 28 as P1, P2 and P3 sequentially. And then shut down all units.

NOET: It's necessary to turn off switch when setting LCD program. Otherwise, the setting can not be programmed.

Step 3: Turn on all units sequentially.



Step 4: Switch on all AC breakers of Line wires in AC input. If AC connection is detected and three phases are matched with unit setting, they will work normally. Otherwise, the AC icon  will flash and they will not work in line mode.



Step 5: If there is no more fault alarm, the system to support 3-phase equipment is completely installed.

Step 6: Please switch on all breakers of Line wires in load side. This system will start to provide power to the load.

Note 1: To avoid overload occurring, before turning on breakers in load side, it's better to have whole system in operation first.

Note 2: Transfer time for this operation exists. Power interruption may happen to critical devices, which cannot bear transfer time.

9. Trouble shooting

Situation		Solution
Fault Code	Fault Event Description	
60	Current feedback into the inverter is detected.	<ol style="list-style-type: none"> 1. Restart the inverter. 2. Check if L/N cables are not connected reversely in all inverters. 3. For parallel system in single phase, make sure the sharing are connected in all inverters. For supporting three-phase system, make sure the sharing cables are connected in the inverters in the same phase, and disconnected in the inverters in different phases. 4. If the problem remains, please contact your installer.
71	The firmware version of each inverter is not the same.	<ol style="list-style-type: none"> 1. Update all inverter firmware to the same version. 2. Check the version of each inverter via LCD setting and make sure the CPU versions are same. If not, please contact your instraller to provide the firmware to update. 3. After updating, if the problem still remains, please contact your installer.
72	The output current of each inverter is different.	<ol style="list-style-type: none"> 1. Check if sharing cables are connected well and restart the inverter. 2. If the problem remains, please contact your installer.
80	CAN data loss	<ol style="list-style-type: none"> 1. Check if communication cables are connected well and restart the inverter. 2. If the problem remains, please contact your installer.
81	Host data loss	
82	Synchronization data loss	
83	The battery voltage of each inverter is not the same.	<ol style="list-style-type: none"> 1. Make sure all inverters share same groups of batteries together. 2. Remove all loads and disconnect AC input and PV input. Then, check battery voltage of all inverters. If the values from all inverters are close, please check if all battery cables are the same length and same material type. Otherwise, please contact your installer to provide SOP to calibrate battery voltage of each inverter. 3. If the problem still remains, please contact your installer.
84	AC input voltage and frequency are detected different.	<ol style="list-style-type: none"> 1. Check the utility wiring connction and restart the inverter. 2. Make sure utility starts up at same time. If there are breakers installed between utility and inverters, please be sure all breakers can be turned on AC input at same time. 3. If the problem remains, please contact your installer.
85	AC output current unbalance	<ol style="list-style-type: none"> 1. Restart the inverter. 2. Remove some excessive loads and re-check load information from LCD of inverters. If the values are different, please check if AC input and output cables are in the same length and material type. 3. If the problem remains, please contact your installer.
86	AC output mode setting is different.	<ol style="list-style-type: none"> 1. Switch off the inverter and check LCD setting #28. 2. For parallel system in single phase, make sure no 3P1, 3P2 or 3P3 is set on #28. For upporting three-phase system, make sure no "PAL" is set on #28. 3. If the problem remains, please contact your installer.